

Canadian Appliance Source Corp.

## Product DOA (Dead on Arrival) Return Request Application

First Name \_\_\_\_\_

Last Name \_\_\_\_\_

Order # \_\_\_\_\_

Brand \_\_\_\_\_

Model # \_\_\_\_\_

Serial \_\_\_\_\_

Date product was received \_\_\_\_\_

- 1) Product DOA was noticed during delivery and noted on BOL. YES / NO
- 2) Product DOA noticed after delivery. YES / NO
- 3) Manufacturer has been contacted and notified of DOA. YES / NO
- 4) Manufacturer service technician has attempted to diagnose product. YES / NO
- 5) Manufacture service claim / ticket # \_\_\_\_\_

Describe product deficiency \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

- 1) Product has been used - Yes / No
- 2) Product is in original packaging - Yes / No

Canadian Appliance Source Corp. reserves the right to review the information in this application. Following the terms of the purchase and sales agreement and applicable Ontario Sale of Goods Act, Canadian Appliance Source Corp reserves the right at its sole discretion to approve or decline the application.

Customer Printed Name \_\_\_\_\_

Customer Signed Name \_\_\_\_\_

Date \_\_\_\_\_

Email completed application to [ra@canadianappliancesource.ca](mailto:ra@canadianappliancesource.ca)

