

## **GEAppliances.com**

# ottom Freezer

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Operating Instructions Features
Installation Instructions Preparing to Install the Refrigerator
Troubleshooting Tips 38, 39 Normal Operating Conditions 37 Truth or Myth 40, 41
Consumer Support GE Brillion™ Get Connected Starter Kit
*Select Models Only

Write the model and serial

Model # \_\_\_\_\_

Find these numbers on a label on the left side, near the middle of the refrigerator compartment.

numbers here:

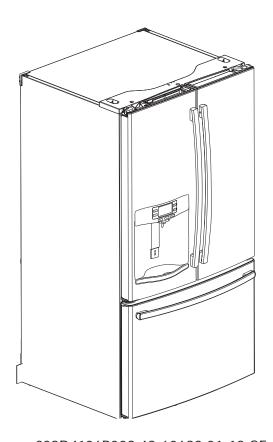
Serial # \_\_\_\_\_

## Owner's Manual and Installation Instructions

GE and GE Profile™ models

Models that start with PFE, GFE, DFE, and GNE are Standard Depth Models (SD)

Models that start with PYE and PWE are Counter Depth Models (CD)



## IMPORTANT SAFETY INFORMATION. READ ALL INSTRUCTIONS BEFORE USING.

## **SAFETY**

## IMPORTANT SAFETY INFORMATION READ ALL INSTRUCTIONS BEFORE USING



## **GE Appliances website**

For more information on your refrigerator's operation, visit www.GEAppliances.com

## REFRIGERATOR SAFETY INFORMATION

This is the safety alert symbol. This symbol alerts you to potential hazards that can kill or hurt you and others. All safety messages will follow the safety alert symbol and the word "DANGER", "WARNING", or "CAUTION". These words are defined as:

A DANGER

Indicates a hazardous situation which, if not avoided, will result in death or serious injury.

A WARNING

Indicates a hazardous situation which, if not avoided, could result in death or serious injury.

**A** CAUTION

Indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

## IMPORTANT SAFETY INSTRUCTIONS

## **⚠** WARNING

To reduce the risk of fire, explosion, electric shock, or injury when using your refrigerator follow these basic safety precautions:

- This refrigerator must be properly installed and located in accordance with the Installation Instructions before it is used.
- Unplug the refrigerator before cleaning and making repairs.
- NOTE: Repairs must be performed by a qualified Service Professional.
- Replace all parts and panels before operating.
- Because of potential safety hazards under certain conditions, we
  - recommend against the use of an extension cord. However, if you must use an extension cord, it is absolutely necessary that it be a UL-listed (in the United States) or a CSA certified (in Canada), 3-wire grounding type appliance extension cord having a grounding type plug and outlet and that the electrical rating of the cord be 15 amperes (minimum) and 120 volts.
- To prevent suffocation and entrapment hazards to children, Remove the fresh food and freezer doors from any refrigerator before disposing of it or discontinuing its use.
- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- Power to the refrigerator cannot be disconnected by any setting on the control panel, refrigerator must be unplugged to remove power.

- Do not allow children to climb, stand or hang on the door handles or the shelves in the refrigerator. They could seriously injure
- In refrigerators with automatic ice makers, avoid contact with the moving parts of the ejector mechanism, or with the heating element that releases the cubes. Do not place fingers or hands on the automatic ice making mechanism while the refrigerator is plugged in.
- Do not clean glass shelves or covers with warm water when they are cold. Glass shelves and covers may break if exposed to sudden temperature changes or impact, such as bumping or dropping. Tempered glass is designed to shatter into many small pieces if it breaks.
- Keep fingers out of the "pinch point" areas; clearances between the doors and between the doors and cabinet are necessarily small. Be careful closing doors when children are in the area.
- Do not touch the cold surfaces in the freezer compartment when hands are damp or wet, skin may stick to these extremely cold surfaces
- Do not refreeze frozen foods which have thawed completely.
- Use a sturdy glass when dispensing ice (on models with ice dispenser)

## INSTALLATION

A WARNING Explosion Hazard.

Keep flammable materials and vapors, such as gasoline, away from refrigerator. Failure to do so can result in fire, explosion, or death.

## SAFETY (CONT.)





Tip Over Hazard.

Built-in style models (model PYE, CYE, and PWE) are top heavy, especially with any doors open. These models must be secured with the anti-tip floor bracket to prevent tipping forward, which could result in death or serious injury. Read and follow the entire installation instructions for installing the anti-tip floor bracket packed with your refrigerator.

## CONNECTING ELECTRICITY

**WARNING** Electrical Shock Hazard.

Plug into a grounded 3-prong outlet

Do not remove the ground prong

Do not use an adapter

Failure to follow these instructions can result in death, fire, or electrical shock.



Do not, under any circumstances, cut or remove the third (ground) prong from the power cord. For personal safety, this appliance must be properly grounded.

The power cord of this appliance is equipped with a 3-prong (grounding) plug which mates with a standard 3-prong (grounding) wall outlet to minimize the possibility of electric shock hazard from this appliance.

Have the wall outlet and circuit checked by a qualified electrician to make sure the outlet is properly grounded.

Where a standard 2-prong wall outlet is encountered, it is your personal responsibility and obligation to have it replaced with a properly grounded 3-prong wall outlet. Do not use an

The refrigerator should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating plate.

A 115 Volt AC, 60 Hz, 15- or 20-amp fused, grounded electrical supply is required. This provides the best performance and also prevents overloading house wiring circuits which could cause a fire hazard from overheated wires.

Never unplug your refrigerator by pulling on the power cord. Always grip plug firmly and pull straight out from the outlet.

Repair or replace immediately all power cords that have become frayed or otherwise damaged. Do not use a cord that shows cracks or abrasion damage along its length or at either

When moving the refrigerator away from the wall, be careful not to roll over or damage the power cord.

## PROPER DISPOSAL OF YOUR OLD REFRIGERATOR

**A WARNING** Suffocation and child entrapment hazard.

Remove fresh-food and freezer doors from the refrigerator, prior to disposal. Failure to do so can result in child entrapment which can lead to death or brain damage.

## IMPORTANT:



Child entrapment and suffocation are not problems of the past. Junked or abandoned refrigerators are still dangerous even if they will sit for "just a few days." If you are getting rid of your old refrigerator, please follow the instructions below to help prevent

Before You Throw Away Your Old Refrigerator or

- Take off the fresh food and freezer doors.
- Leave the shelves in place so that children may not easily climb

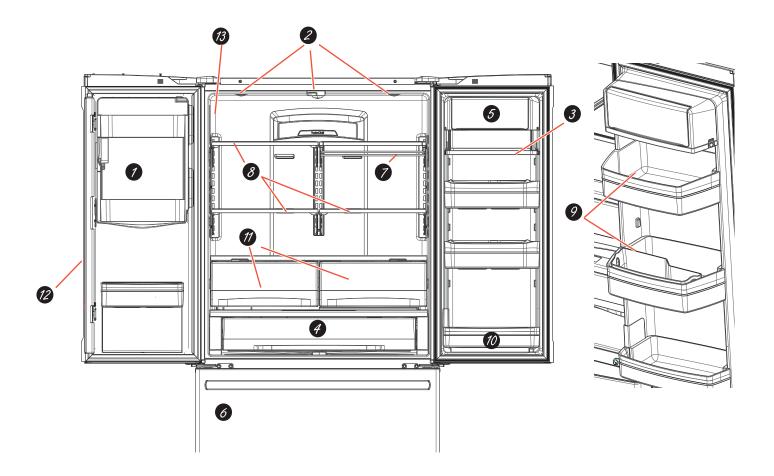
## Refrigerants

All refrigeration products contain refrigerants, which under federal law must be removed prior to product disposal. If you are getting rid of an old refrigeration product, check with the company handling the disposal about what to do.



READ AND FOLLOW THIS SAFETY INFORMATION CAREFULLY.

SAVE THESE INSTRUCTIONS



- Space-saving ice maker\* Ice maker and bin are located on the door creating more usable storage space.
- Showcase LED lighting
  LED lighting is positioned throughout the interior to spotlight areas in the refrigerator. LEDs are located under the fresh food door to light the freezer when opened.
- Drop-down tray\* Allows for extra door storage when you need it and tucks away when you don't.
- Full-width temperature controlled drawer (on some models)
  Adjustable temperature control bin that can accommodate larger items.
- **5** Dairy bin Separate compartment for your items.
- Dual ice maker/utility bin (on some models) An ice maker in both compartments gives you more ice whenever you need it or a utility bin designed for flexible storage.

QuickSpace™ shelf

Functions as a normal full-sized shelf when needed and easily slides back to store tall items below.

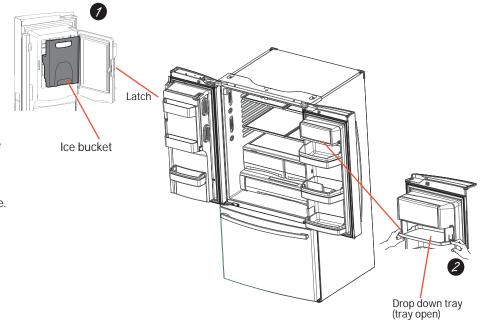
- Spillproof shelves Designed to capture your spills for easier clean up.
- Removable condiment bin Separate bin designed for easy removal and storage.
- Removable door bin
  Can be removed for those with a wall limiting the door opening.
- Climate zone bin Separate bins for produce storage.
- In-the-door filter\* Located in the door for more available space in the fresh-food section and easy replacement.
- Water filter\*
  Filters water & Ice

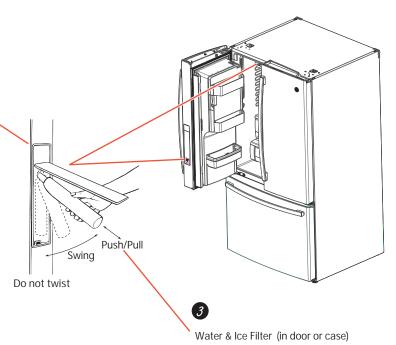
<sup>\*</sup>Select Models Only

- Door ice bin\*
  - 1. Open left fresh food door.
  - 2. Pull down latch to release bin door.
  - 3. Using handhold lift ice bucket up and out to clear locators in bottom of bin.
  - 4. To replace the ice bucket, set it on the guide brackets and push until the ice bucket seats properly.
  - 5. If bucket cannot be replaced, rotate the Ice Bucket Fork 1/4 turn clockwise.
- Drop down dairy bin\*
  - 1. Open right fresh food
  - 2. Depress both buttons on lower sides and bin will drop down.
  - 3. Reverse to reinstall.
- Door ice/water filter
  Remove filter/bypass plug
  Push the indent on the cover and open
  filter door. Pull up on filter/bypass plug
  and pull straight out to remove.

Installing the filter cartridge
Push the indent at the bottom of the
cover and open. Lift door and align tabs
on filter to filter/holder and push filter into
place.

Filter cover is designed to be reinstalled if accidently removed

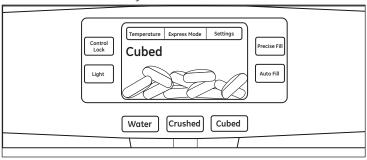




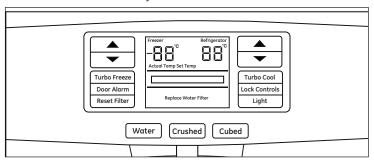
<sup>\*</sup>Select Models Only

## About the controls with temperature settings.

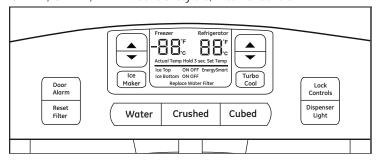
PFE29, PYE23P Control Style A, LCD External Control



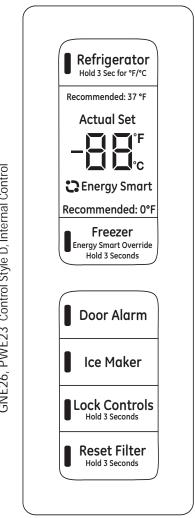
PFE27, PYE23K Control Style B, LCD External Control



GFE29, GFE27, DFE29 Control Style C, External Control



SNE26, PWE23 Control Style D, Internal Control



NOTE: The refrigerator is shipped with protective film covering the temperature controls. If this film was not removed during installation, remove it now.

The temperature controls are preset in the factory at 37°F for the refrigerator compartment and 0°F for the freezer compartment. Allow 24 hours for the temperature to stabilize to the preset recommended settings.

The temperature controls can display both the SET temperature as well as the actual temperature in the refrigerator and freezer. The actual temperature may vary slightly from the SET temperature based on usage and operating environment.

Changing the Temperature for Control Style	Δ
To Change the Defrigerator Temperature:	

To Change the Refrigerator Temperature:
Access By: Temperature Button Temperature

Activate By: Below the word "Refrigerator", use the arrows to select the desired temperature. Press DONE when finished to return to HOME screen.

To Change the Freezer Temperature:

temperature is displayed.

Access By: Temperature Button Temperature

Activate By: Below the word "Freezer", use the arrows to select the desired temperature.

Press DONE when finished to return to HOME screen.

To turn OFF cooling system, access SETTINGS from the HOME screen. Page over and tap COOLING SYSTEM ON. Press DONE to return to HOME screen.

To turn ON cooling system, access SETTINGS from the HOME screen. Page over and tap COOLING SYSTEM OFF. Press DONE to return to HOME screen.

Turning the cooling system off stops the cooling to refrigerator, but it does not shut off the electrical power.

## Changing the Temperature for Control Style B To change the temperature, press and release the pad. The ACTUAL TEMP light will come on and the display will show the actual temperature. To change the temperature, tap either the pad until the desired

To turn OFF cooling system, press and hold the Freezer pads simultaneously for 3 seconds. When the cooling system is OFF the display should read 0 FF.

To turn ON cooling system, press either pad. The display will show ON and then the actual temperature for the refrigerator and the freezer. Turning the cooling system OFF stops the cooling to the refrigerator, but it does not shut OFF the electrical power.

Changing the Temperature for Control Style C
To change the temperature, press and release the
pad. The ACTUAL TEMP light will come on and the display
will show the actual temperature. To change the
temperature, tap either the
pad until the desired
temperature is displayed.

To turn OFF cooling system, press and hold the Freezer pads simultaneously for 3 seconds. When the cooling system is OFF the display should read OFF.

To turn ON cooling system, press either pad. The display will show the preset temperature settings of 37°F for refrigerator and 0°F for freezer. Turning the cooling system off stops the cooling to refrigerator, but it does not shut off the electrical power.

## Changing Temp. for Control Style D

Temperature Display is located on inside of left-hand refrigerator door. To change the temperature, press and release the REFRIGERATOR or FREEZER pad. The ACTUAL TEMP light will come on and the display will show the actual temperature. To change the temperature, tap either the REFRIGERATOR or FREEZER pad until the desired temperature is displayed.

To turn OFF cooling system, press and hold the REFRIGERATOR and FREEZER pads simultaneously for 3 seconds. When the cooling system is OFF the display should read OFF.

To turn ON cooling system, press either REFRIGERATOR or FREEZER pad. The display will show the preset temperature settings of 37°F for refrigerator and 0°F for freezer. Turning the cooling system off stops the cooling to refrigerator, but it does not shut off the electrical power.

NOTE: For optimal temperature performance, we recommend to avoid placing food items directly at the air flow vents of the fresh food air tower and thus blocking the air flow.

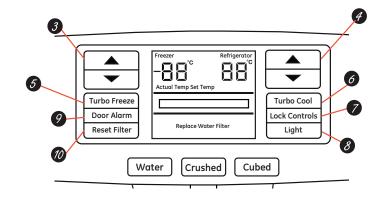
## About the controls - features.

## Control Style A, External Controls PFE29, PYE23P

# Control Lock Cubed Water Crushed Cubed Water Crushed Cubed

## Control Style B, External Controls

PFE27, PYE23K



## Hands-free Autofill\*

Hands-free Autofill uses sensors to monitor container height to automatically dispense filtered water without having to activate the paddle.

2 PreciseFill setting\*

Precisely dispenses filtered water in accurate measurements in ounces, cups, quarts, or liters using paddle.

- 3 Refrigerator temp control Adjust freezer compartment temperature.
- Fresh food temp control
  Adjust fresh food compartment temperature.
- 5 TurboFreeze™ setting Activate TurboFreeze to quickly restore freezer temperatures after frequent door openings.
- TurboCool™ setting Activate TurboCool to quickly restore fresh food temperature after frequent door openings.
- Lock controls
  Press and hold 3 seconds to lock out ice and water dispenser

and all feature and temperature buttons.

8 LED dispenser light
LED lighting that can be turned on/off to light your dispenser.

## O Door Alarm

Sounds to alert when the freezer or fresh food doors have been left open.

Reset filter

Press and hold for 3 seconds after replacing the filter.

Photo upload\*

Insert USB memory stick to upload personal photos to the refrigerator LCD screen. LCD will provide on screen prompts to load and view slideshow.

**USB** Cover

## Additional settings:

- Photo upload and delete
- Slideshow
- Connected Home ready
- Reset water filter
- Ice maker on/off
- Door alarm
- Sound control
- Cooling system On/Off
- Metric/English units
- Auto fill video turorial

## Additional Modes

• Sabbath Mode

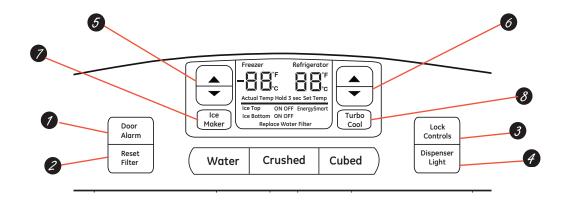
Press and hold lock & light simultaneously for 3 seconds to enter/exit Sabbath mode.

Activate Sabbath Mode to turn off interior lights, temperature control and advanced features. Compressor will run on a timed defrost when in Sabbath mode.

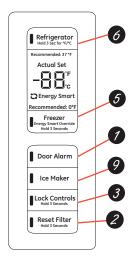
<sup>\*</sup>Select Models Only

Control Style C, External Controls

GFE29, GFE27, DFE29



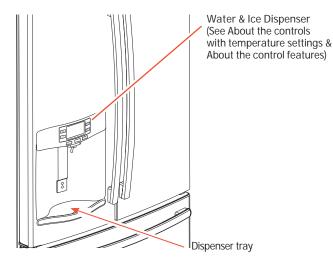
Controls Style D, Internal Controls GNE26, PWE23



- Door Alarm Sounds to alert when the freezer or fresh food doors have been left open.
- Reset Filter
  Hold for 3 seconds after replacing filter.
- ¿Dock Controls Press and hold 3 seconds to lock out ice and water dispenser and all feature and temperature buttons.
- LED dispenser light LED lighting that can be turned on/off to light your dispenser.

- Freezer temp control
  Adjust freezer compartment temperature
- Refrigerator temp control
  Adjust fresh food compartment temperature
- Dual ice maker control\*
  Turn your ice makers on/off.
- TurboCool™ setting
   Activate TurboCool to quickly restore refrigerator temperature after frequent door openings.
- Ice maker setting Turn your ice makers on/off.

## About the dispenser.\*



**A** WARNING

Laceration Hazard

- Never put fingers or any other object into ice crusher discharge opening. Doing so can result in contacting the ice crushing blades and lead to serious injury or amputation
- Use a sturdy glass when dispensing ice. A delicate glass may break and result in personal injury.

If no water is dispensed when the refrigerator is first installed, there may be air in the water line system. Press the dispenser paddle for at least five minutes to remove trapped air from the water line and to fill the water system. To flush out impurities in the water line, throw away the first six full glasses of water.

To remove Dispenser Tray

- Pull Dispenser Tray out until it stops.
- Locate tab in the center on the bottom and push up.
- Pull Dispenser Tray assembly out.
- Lift metal Dispenser Tray out at center notch to clean.

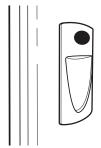
To reinstall Dispenser Tray

- Place the Dispenser Tray cover on top of catch tray and position under the two plastic retainers on either side.
- Center Dispenser tray, and align with center guides.
- Push in until it firmly in place.

## Important Facts About Your Dispenser

- Do not add ice from trays or bags to the door ice maker bucket. It may not crush or dispense.
- Avoid overfilling glass with ice and use of narrow glasses. Backed-up ice can jam the chute or cause the door in the chute to freeze shut. If ice is blocking the chute remove the ice bucket, poke it through with a wooden spoon.
- Beverages and foods should not be quick-chilled in the door ice maker bin. Cans, bottles or food packages in the storage drawer may cause the ice maker or auger to jam.
- To keep dispensed ice from missing the glass, put the glass close to, but not touching, the dispenser opening.
- Some crushed ice may be dispensed even though you selected CUBED ICE. This happens occasionally when a few cubes accidentally get directed to the crusher.
- After crushed ice is dispensed, some water may drip from the chute.
- Sometimes a small mound of snow will form on the door in the ice chute. This condition is normal and usually occurs when you have dispensed crushed ice repeatedly. The snow will eventually evaporate.

## To Use the Internal Water Dispenser\*



The water dispenser is located on the left wall inside the refrigerator compartment.

To dispense water:

- Hold the glass against the recess.
- 2 Push the water dispenser button.
- 3 Hold the glass underneath the dispenser for 2–3 seconds after releasing the dispenser button. Water may continue to dispense after the button is released.

If no water is dispensed when the refrigerator is first installed, there may be air in the water line system. Press the dispenser button for at least 5 minutes to remove trapped air from the water line and to fill the water system. During this process, the dispenser noise may be loud as the air is purged from the water line system. To flush out impurities in the water line, throw away the first 6 glassfuls of water.

NOTE: To avoid water deposits, the dispenser should be cleaned periodically by wiping with a clean cloth or sponge.

<sup>\*</sup>Select Models Only

## To Use HANDS FREE AUTO FILL:

- Center container on Recess Dispenser Tray (not touching bottom sensors) and remove hand from container
- Press AUTO FILL

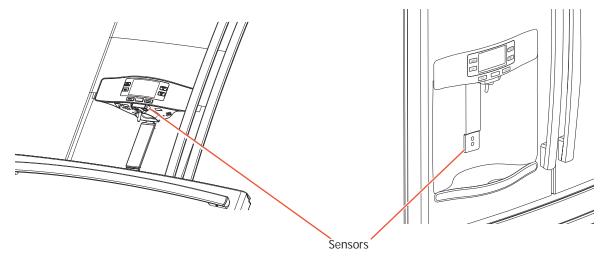
## To Stop AUTO FILL

• Press CANCEL, to resume filling press AUTO FILL.

## Important Facts about AUTO FILL

- For optimum results, use a uniform container between 4-8" tall and 2-6" wide. Container should be as tall as the bottom sensors.
- Container shape, fill level and functionality may vary on containers taller than 8".
- Container volumes may vary, if error message "Container Not Found" is given, try a different container.
- · AUTO FILL will time out.
- Handles and garnishes on the rim of the container my cause overfilling or variation in fill volumes.

- Splashing may occur depending on the location of the container, water flow rate, container shape, and ice cubes.
- Keep sensors clean with a clean damp cloth, and do not spray liquid or cleaners directly on sensors
- AUTO FILL works best with household water pressure of 60 to 100 psi.



<sup>\*</sup>Select Models Only

## About the GE® RPWF water filter cartridge.

## Water Filter Cartridge

The water filter cartridge is located in one of the following places: Bottom-freezer (BF) refrigerators:

- In the water filter compartment on the right side wall of the left-hand fresh food door.
- In the fresh food interior on the left side wall, near the top.

## When to replace the filter cartridge

The filter cartridge should be replaced **every six months** or earlier if the flow of water to the dispenser or icemaker decreases.

**Touch Screen Models:** A filter status message will appear on the screen when the water filter needs to be replaced. The filter status message must be reset manually.

The "Water Filter: Replace" status message can be reset by entering the Settings menu from the home screen. Then, select the Water Filter menu and press the RESET button. This will reset the filter status.

**Non-touch Screen Models:** A filter indicator light (or message) will illuminate on the screen when the water filter needs to be replaced. This light must be reset by pressing and holding the Reset Filter button for three seconds.

The filter cartridge has a maximum life of six months and should be replaced when indicated by the filter indicator on the refrigerator, or sooner if a significant reduction in flow occurs.

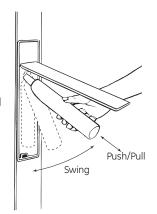
## Removing the filter cartridge

To replace the filter, first remove the old cartridge by opening the filter door and pulling on the bottom of the cartridge to allow it to swing outward. When the cartridge can no longer swing, gently pull to unseat it from the cartridge holder. DO NOT TWIST CARTIDGE. A small amount of water may drip out.

## Installing the Filter Cartridge

 Align top of filter with cartridge holder and push until cartridge is fully seated.

- While continuing to ensure cartridge is fully seated in the holder, gently swing the filter inward until it is in a vertical position. If filter will not swing easily, check to ensure filter is properly aligned and fully seated within the cartridge holder.
- 3. Run 2 gallons of water through the cold water dispenser (about 5 minutes) to remove air from the system. A newly installed filter cartridge will cause water to spurt from the dispenser. Use a large pitcher or sports bottle to catch the water spray. DO NOT use the hot water dispenser or hands-free auto-fill (some models) until all air is removed from the system.



4. Reset Filter Status message

**Touch Screen Models:** Access RESET button through the Water Filter menu.

**Non-touch Screen Models:** Press and hold the Reset Filter button for three seconds.

warning Using the hot water dispenser prior to purging air from the system may result in spurting of hot water and lead to hot water scalding. Follow the instructions above to purge all air from the system through the cold water dispenser prior to using the hot water dispenser.

**Note:** It is normal for water to appear discolored during the initial system flush. Water color will return to normal after first few minutes of dispensing.

## Filter Bypass Plug

To reduce the risk of property damage due to water leakage, you **MUST** use the filter bypass plug when a replacement filter cartridge is not available. The dispenser and icemaker will not operate without either the filter or bypass plug installed. The bypass plug is installed in the same way as a filter cartridge.



To reduce the risk associated with choking, do not allow children under 3 years of age to have access to small parts during the installation of this product. The disposable filter cartridge should be replaced every 6 months at the rated capacity, or sooner if a noticeable reduction in flow rate occurs.

For the maximum benefit of your filtration system, GE recommends the use of GE-branded filters only. Using GE-branded filters in GE and Hotpoint® refrigerators provides optimal performance and reliability. GE filters meet rigorous industry NSF standards for safety and quality that are important for products that are filtering your water. GE has not qualified non-GE-branded filters for use in GE and Hotpoint refrigerators and there is no assurance that non-GE-branded filters meet GE's standards for quality, performance and reliability.

If you have questions, or to order additional filter cartridges, visit our website at www.geapplianceparts.com or call GE Parts and Accessories, 800.626.2002.

Customers in Canada should consult the yellow pages for the nearest Camco Service Center.



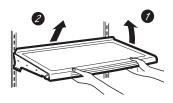
**GE**Appliances
Appliance Park
Louisville, KY 40225
geapplianceparts.com

**RPWF** 

## About the fresh food storage options.

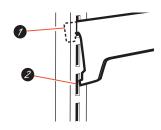
## Rearranging the Shelves

Shelves in the refrigerator compartment are adjustable.



## To remove:

- Remove all items from the shelf.
- Tilt the shelf up at the front.
- 3 Lift the shelf up at the back and bring the shelf out.



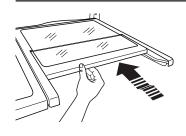
## To replace:

- While tilting the shelf up, insert the top hook at the back of the shelf in a slot on the track.
- Lower the front of the shelf until the bottom of the shelf locks into place.



## Spillproof Shelves

Spillproof shelves have special edges to help prevent spills from dripping to lower shelves.



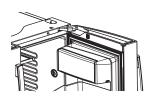
## **Quick Space Shelf**

This shelf splits in half and slides under itself for storage of tall items on the shelf below.

This shelf can be removed and replaced or relocated (just like spillproof shelves).

NOTE: The location of the upper Quick Space Shelf is not adjustable.

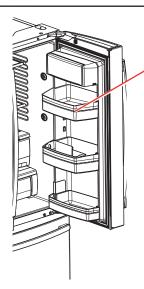
## About the fresh food storage options.



## Non-Adjustable Dairy Bin

To remove: Lift the dairy bin straight up, then pull out.

To replace: Engage the bin in the molded door supports and push down. The bin will lock in place. See page 33.



## Adjustable Bins on the Door

Adjustable bins can easily be carried from refrigerator to work area.

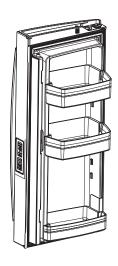
To remove: Lift bin straight up, then pull out.

To replace or relocate: Slide in the bin just above the molded door supports, and push down. The bin will lock in place. See page 33.

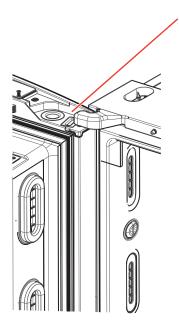
Drop down tray \* (tray open)

- 1. Open right fresh food door
- 2. Depress both buttons on lower sides of bin and bin will drop down.
- 3. Reverse to reinstall.





Non-Dispense Models (Left Hand Door)

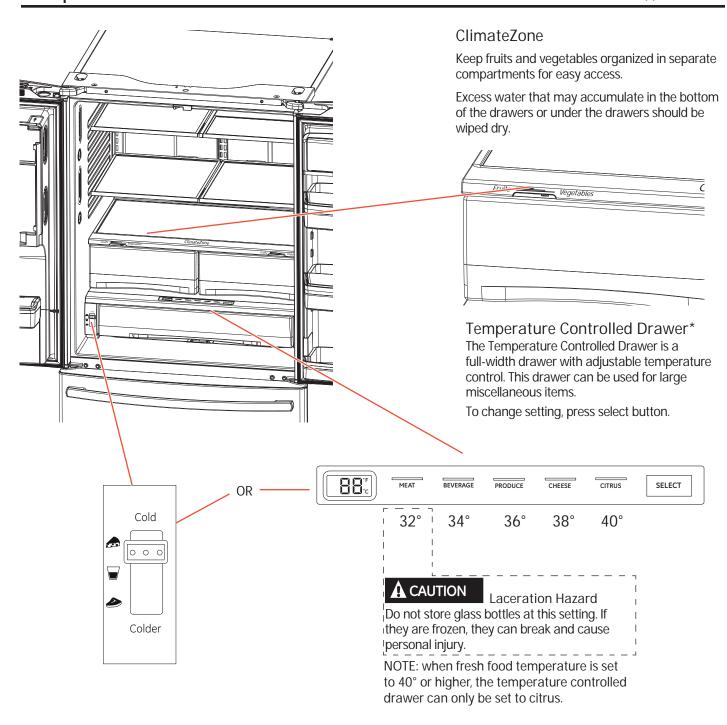


## Non-Adjustable Bins on the Door

To remove: Lift the bin straight up, then pull out.

To replace: Engage the bin in the molded supports on the door and push down. It will lock in place.

The ice maker door bins are not interchangeable, note the location upon removal and replace the bin in its proper location.



## About the climate zone and temperature controlled drawer.

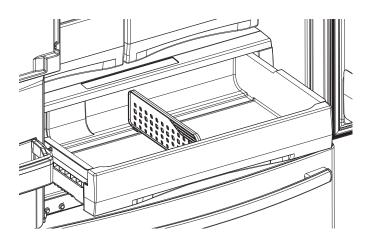
How to Remove and Replace the Adjustable Deli/Produce Drawer

To remove:

- Pull the drawer out to the stop position.
- 2 Lift the front of the drawer up and out.

To replace:

- Pull left and right slides until fully extended.
- Place drawer back in first and rotate drawer front down to seat on slide.
- 3 Push the drawer in to closed position.



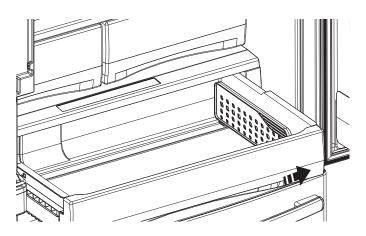
## How to Remove and Replace Drawer Divider

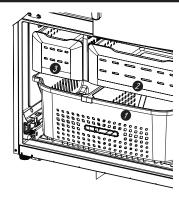
To remove:

- Pull the drawer out to the stop position.
- Raise the front side of the divider to unhook it from the rear wall of the drawer.

To replace

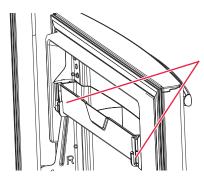
- Hook the back of the divider over the rear wall of the drawer.
- 2 Push the divider down.





## Freezer Basket and Drawer

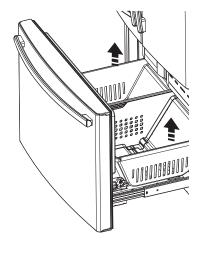
- Basket.
- 2 Drawer
- 3 Utility Bin / Ice Bucket



## Non-Adjustable Bin in the Freezer

To remove: push in plastic tab on either left or right side

To replace: slide bin into location until it locks into place.



## Basket Removal

To remove, Standard Depth models only:

- Open freezer door to the stop position.
- Remove freezer door bin by pushing plastic tab on either left or right side to release bin hinge pin.
- Remove freezer basket by lifting up the rear of the basket and moving basket rearward until the front of the basket can be rotated upward and out
- # Lift it out to remove.

To remove, PYE and PWE models only:

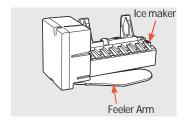
- Open fresh food doors.
- 2 Open freezer door to the stop position.
- 3 Remove freezer basket by lifting up the rear of the basket and rotate it upward.
- # Lift it out to remove.

To replace:

Reverse step 1 thru 4 to replace.

## About the automatic ice maker.

## A newly installed refrigerator may take 12 to 24 hours to begin making ice.



Automatic Ice Maker\*

The ice maker will produce seven cubes per cycle approximately 100–130 cubes in a 24-hour period, depending on freezer compartment temperature, room temperature, number of door openings and other use conditions.

The ice maker will fill with water when it cools to 15°F (-10°C). A newly installed refrigerator may take 12 to 24 hours to begin making ice cubes.

If the refrigerator is operated before the water line connection is made to the unit or if the water supply to an operating refrigerator is turned off, make sure that the ice maker is turned off. Once the water has been connected to the refrigerator, the ice maker may be turned on. See the table below for details.

You may hear a buzzing sound each time the ice maker fills with water.

Throw away the first few batches of ice to allow the water line to clear.

Be sure nothing interferes with the sweep of the feeler arm.

When the bin fills to the level of the feeler arm, the ice maker will stop producing ice. It is normal for several cubes to be joined together.

If ice is not used frequently, old ice cubes will become cloudy, taste stale and shrink.

NOTE: In homes with lower-than-average water pressure, you may hear the ice maker cycle multiple times when making one batch of ice.

## **A** WARNING

To minimize the risk of personal injury, avoid contact with the moving parts of the ejector mechanism, or with the heating element that releases the cubes. Do not place fingers or hands on the automatic ice making mechanism while the refrigerator is plugged in.

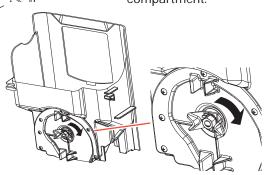
## How to Turn the Ice Maker On/Off

Display Type (See Page 6)	Model #	How to turn the ice maker on/off
Control Style A	PFE29, PYE23P	Use the settings menu on the touchscreen
Control Style B	PFE27, PYE23K	Hold "CRUSHED" and "CUBED" together for 3 seconds
Control Style C	GFE29/27, DFE29	Use the "ICE MAKER" button on the control
Control Style D	GNE26, PWE23	Use the "ICE MAKER" button on the control



## Ice Bucket and Dispenser\*

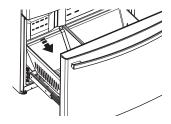
- Open the ice box door on inside of the left door.
- Pull up and out on on the ice bucket in the left hand door to remove it from the compartment.
- To replace the ice bucket, set it on the guide brackets and push until the ice bucket seats properly.
- If bucket cannot be replaced, rotate the ice bucket fork 1/4 turn clockwise.



## Extra Ice Storage\*

There is additional ice storage in the freezer compartment drawer.

- Open the freezer drawer.
- The ice bucket is located on the left side below the mullion.
- Pull the ice bucket forward.



\*Select Models Only

## Cleaning the Outside

The stainless steel panels, door handles and trim. Do not use appliance wax, polish, bleach, or other products containing chlorine on stainless steel.

Stainless steel (on some models) can be cleaned with a commercially available stainless steel cleaner. A spray-on stainless steel cleaner works best.

Silver-accented plastic parts.

Wash parts with soap or other mild detergents. Wipe clean with a sponge, damp cloth or paper towel.

Do not use scouring pads, powdered cleaners, bleach or cleaners containing bleach because these products can scratch and weaken the paint finish.

Should spill tray need cleaning use lime remover.

## Cleaning the Inside

To help prevent odors, leave an open box of baking soda in the refrigerator and freezer compartments.

Unplug the refrigerator before cleaning.

If this is not practical, wring excess moisture out of sponge or cloth when cleaning around switches, lights or controls. Use an appliance wax polish on the inside surface between the doors.

Use warm water and baking soda solution—about a tablespoon (15 ml) of baking soda to a quart (1 liter) of water. This both cleans and neutralizes odors. Rinse and wipe dry.

A CAUTION

Do not clean glass shelves or covers with warm water when they are cold. Glass shelves and covers may break if exposed to sudden temperature changes or impact such as bumping or dropping.

Tempered glass is designed to shatter into many small pieces if it breaks.

## Behind the Refrigerator

Be careful when moving the refrigerator away from the wall. All types of floor coverings can be damaged, particularly cushioned coverings and those with embossed surfaces.

Raise the leveling legs located at the bottom front of the refrigerator.

Pull the refrigerator straight out and return it to position by pushing it straight in. Moving the refrigerator in a side direction may result in damage to the floor covering or refrigerator.

Lower the leveling legs until they touch the floor.

When pushing the refrigerator back, make sure you don't roll over the power cord or water supply line.

## **Preparing for Vacation**

For long vacations or absences, remove food and unplug the refrigerator. Clean the interior with a baking soda solution of one tablespoon (15 ml) of baking soda to one quart (1 liter) of water. Leave the doors open.

LCD Models: turn refrigerator off at control (pg 7).

If the temperature can drop below freezing, have a qualified service technician drain the water supply system to prevent serious property damage due to flooding.

- 1) Turn refrigerator off (pg. 7) or unplug the refrigerator.
- 2) Empty ice bucket
- 3) Turn water supply off

If you cut the water supply off, turn off the ice maker (pg. 18).

Upon returning from vacation:

- 1) Replace the water filter.
- Run 2 gallons of water through the cold water dispenser (about 5 minutes) to flush the system.

## Preparing to Move

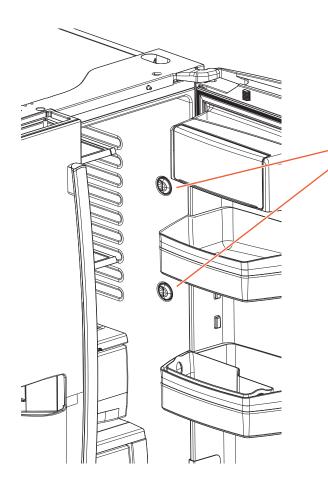
Secure all loose items such as shelves and drawers by taping them securely in place to prevent damage.

When using a hand truck to move the refrigerator, do not rest the front or back of the refrigerator against the hand truck. This could damage the refrigerator. Handle only from the sides of the refrigerator.

Be sure the refrigerator stays in an upright position during moving.

## Replacing the lights.

## Refrigerator Lights (LEDs)



There is LED lighting in fresh food compartment and on the bottom of the fresh food doors to light the freezer compartment.\*

An authorized technician will need to replace the LED light.

If this assembly needs to be replaced, call GE Service at 1.800.432.2737 in the United States or 1.800.561.3344 in Canada.

<sup>\*</sup>Select Models Only