

Washer Use & Care

GUIDE

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WELCOME

Welcome and congratulations on your purchase of a Inglis washer! Your complete satisfaction is very important to us. For best results, we suggest reading this material to help acquaint you with proper operating and maintenance procedures.

Should you need assistance in the future, it is helpful to:

1) Have complete model and serial number identification of your washer.

Date of Purchase ____

Model Number

Serial Number _

2) IMPOR TANT: Keep this guide and the sales receipt in a safe place for future reference. Proof of original purchase date is needed for warranty service.

If you have questions, call:

Customer Assistance I-800-843-0304 USA I-800-807-6777 CANADA (Mon.–Fri., 8am–8pm Eastern Time) Internet: http://www.inglis.ca

NOTE: In our continuing effort to improve the quality of our a ppliances, it may be necessary to make changes to the appliance without revising this guide.

For service and warranty information, see page 16.

IMPORTANT SAFETY INSTRUCTIONS

read before operating your washer

WHAT YOU NEED TO KNOW ABOUT SAFETY INSTRUCTIONS

Warning and Important Safety Instructions appearing in this manual are not meant to cover all possible conditions and situations that may occur. Common sense, caution, and care must be exercised when installing, maintaining or operating appliance.

Always contact your manufacturer about problems or conditions you do not understand.

RECOGNIZE SAFETY SYMBOLS, WORDS, LABELS

WARNING – Hazards or unsafe practices which **COULD** result in severe personal injury or death.

ACAUTION

CAUTION – Hazards or unsafe practices which **COULD** result in minor personal injury or property damage.

SAVE THESE INSTRUCTIONS

IMPORTANT SAFETY INSTRUCTIONS

A WARNING

To reduce the risk of fire, electric shock or injury to persons when using the appliance, follow basic precautions, including the following:

- I. Read all instructions before using the appliance.
- 2. As with any equipment using electricity and having moving parts, there are potential hazards. To use this appliance safely, the operator should become familiar with the instructions for operation of the appliance and always exercise care when using it.
- 3. Do not install or store this appliance where it will be exposed to the weather.
- 4. Install and level the clothes washer on a floor that can support the weight.
- 5. This appliance must be properly grounded. Never plug the appliance cord into a receptacle which is not grounded adequately and in accordance with local and national codes. See installation instructions for grounding this appliance.
- 6. To avoid the possibility of fire or explosion:
 - Do not wash items that have been previously cleaned in, washed in, soaked in, or spotted with gasoline, dry-cleaning solvents, or other flammable or explosive substances as they give off vapors that could ignite or explode. Hand wash and line dry any items containing these substances.

Any material on which you have used a cleaning solvent, or which is saturated with flammable liquids or solids, should not be placed in the clothes washer until all traces of these liquids or solids and their fumes have been removed.

These items include acetone, denatured alcohol, gasoline, kerosene, some liquid household cleaners, some spot removers, turpentine, waxes and wax removers.

- Do not add gasoline, dry-cleaning solvents, or other flammable or explosive substances to the wash water. These substances give off vapors that could ignite or explode.
- Under certain conditions, hydrogen gas may be produced in a hot water system that has not been used for 2 weeks or more. HYDROGEN GAS IS EXPLOSIVE. If the hot water system has not been used for such a period, before using a washing machine or combination washer-dryer, turn on all hot water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the

gas is flammable, do not smoke or use an open flame during this time.

- 7. Unplug power supply cord before attempting to service your clothes washer.
- 8. Do not reach into the appliance if the tumbler is moving.
- 9. Do not allow children to play on or in the appliance. Close supervision of children is necessary when the appliance is used near children.
- 10. Do not tamper with controls.
- 11. Do not repair or replace any part of the appliance or attempt any servicing unless specifically recommended in published user-repair instructions that you understand and have the skills to carry out.
- 12. Store laundry aids and other material in a cool, dry place where children cannot reach them.
- 13. Do not wash or dry items that are soiled with vegetable or cooking oil. These items may contain some oil after laundering. Due to the remaining oil, the fabric may smoke or catch fire by itself.
- Do not use chlorine bleach and ammonia or acids (such as vinegar or rust remover) in the same wash. Hazardous fumes can form.
- Do not machine wash fiberglass materials. Small particles can stick to fabrics washed in following loads and cause skin irritation.
- Before the appliance is removed from service or discarded, remove the door to the washing compartment.
- 17. Do not sit on top of the clothes washer.
- 18. Inlet hoses are subject to damage and deterioration over time. Check the hoses periodically for bulges, kinks, cuts, wear or leaks and replace them every five years.

OPERATING INSTRUCTIONS

LOAD THE CLOTHES WASHER

- The tub can be loaded completely full with dry, unfolded clothes. However, DO NOT pack the tub tightly.
- Overloading may reduce washing efficiency, cause excess wear and possibly cause creasing or wrinkling of the load.
- Wash delicate items such as bras, hosiery and other lingerie in the Delicates or Hand Wash cycle with similar lightweight items.
- When washing big bulky items or a couple of small items that do not fill the tub completely, such as a rug, a few towels should be added for improved tumbling and spin performance.
- When washing smaller, bulky items that do not fill the tub completely such as a rug, one pillow, stuffed toys or

one or two sweaters, a few towels should be added for improved tumbling and spin performance.

- When washing heavily soiled loads, it is very important to avoid overloading the washer to assure good cleaning results.
- To add a forgotten item in the Super Wash, Normal, Wrinkle Control or Quick Wash cycles, press the Cycle Selector dial, wait for the Door Lock light to go out (5 seconds), add the item, close the door and press the Cycle Selector dial. After a pause of one to two minutes, the cycle will resume.
- · Close door carefully to avoid slamming.

NOTE: To ensure that your additional items get clean, do not wait more than five minutes after the cycle has started to add the item.

GETTING STARTED

- I. Load the washer loosely DO NOT overload.
- 2. Close the door.
- 3. Add detergent and additives to the dispenser (see pages 9-10).
- 4. Select the appropriate cycle and options for the load, (see pages 4-7).
- 5. Press the Cycle Selector dial.
- 6. The Wash Indicator light will illuminate.
- 7. The estimated cycle time will appear in the display. The time may fluctuate to better indicate the wash time remaining in the cycle.
- Before the washer starts to fill, it will make a series of clicking noises to check the door lock and do a quick drain.

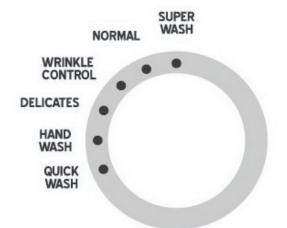
NOTES:

- When the cycle is complete, the Door Lock light will go out and "End" or "00" (select models) will appear in the display.
- DO NOT attempt to open the door until the Door Lock light is off. To add a forgotten item, see "Load the Clothes Washer" section.
- When the washer is restarted after a pause, there will be a delay of up to 15 seconds before the cycle will continue.
- Pressing **Power Off** cancels the cycle and stops the washer.

• The Wash, Rinse and Spin indicator lights will illuminate during those portions of the cycle.

USING THE CONTROLS

Step 1 SELECT CYCLE



Select the appropriate cycle for the type of load. This will determine the tumble pattern and spin speed for the cycle.

NOTE: To minimize wrinkling of loads, select the Wrinkle Control cycle.

Super Wash - For sturdy, colorfast fabrics and heavily soiled garments.

Normal – For most fabrics including cottons, linens and normally soiled garments.

Wrinkle Control – For "wash and wear" and synthetic fabrics and lightly to normally soiled garments.

Delicates – For sheer fabrics, bras and lingerie.

Hand Wash – For wool, silk and other hand-wash-only fabrics. For best results, use liquid detergent.

Quick Wash - For lightly soiled or wrinkled garments needed quickly.

Using the Controls

Step 2

SELECT WASH/RINSE WATER TEMPERATURES

Press the arrow pad to select the wash and rinse water temperatures. Follow the garment care label and chart below for best results.

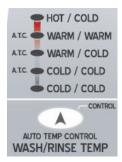
Hot/Cold - Whites and heavily soiled color-fast items.

ATC Warm/Warm – Color-fast items. When warm rinse is selected, only the final rinse will be warm. The other rinses will be cold to conserve energy.

ATC Warm/Cold – Moderately soiled, color-fast items; most wrinkle free items.

ATC Cold/Cold - Brightly colored, lightly soiled items.

Cold/Cold – Brightly colored, very lightly soiled items; washable woolens.



IMPORTANT: The washer features an automatic temperature control (ATC) to provide a warm wash of approximately 105° F, a cold wash of approximately 65° F and a warm rinse of approximately 80° F in the final rinse only on the ATC temperature selections.

REMEMBER: In wash water temperatures below 65° F, detergents do not dissolve well or clean well.

Step 3

SELECT SPIN SPEED

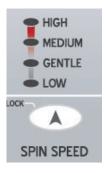
Press the arrow pad to select the spin speed.

High - Use for underwear, t-shirts, jeans and sturdy cottons.

Medium – Use for jeans, wrinkle free or "wash-and-wear" items and synthetics.

Gentle - Use for items that will be hung up or laid flat to dry.

Low – Use for delicate items needing a slow spin speed because of fabric and construction.



USING THE CONTROLS

Step 4

SELECT SOIL LEVEL

Press the arrow pad to select the Soil Level/washing time.

Heavy – Use for cleaning heavily soiled loads.

Medium – Use for cleaning moderately soiled loads. This setting will be appropriate for most loads.

Light - Use for cleaning lightly soiled loads.

HEAVY MEDIUM LIGHT

Step 5

SELECT CYCLE OPTIONS

Press the appropriate pad(s) to select one or more options. The indicator light above the pad will illuminate when the option is selected.

Delay – Any cycle can be delayed for up to 9 hours in one hour increments.

- I. Make the appropriate selections for your load.
- 2. Press the **Delay** pad until the desired delay time appears in the display.
- 3. Press the **Cycle Selector** dial. The delay time will start counting down.
- 4. To cancel a delay, press the Power Off pad and restart.

Chime – Press the **Chime** pad to increase or decrease the end of cycle signal volume or turn the signal off.

Control Lock – The washer controls can be locked to prevent unwanted use by children.

- Press the Wash/Rinse Temp and Spin Speed pads at the same time for three seconds.
- 2. The Control Lock light will illuminate.
- 3. To unlock, press the **Wash/Rinse Temp** and **Spin Speed** pads at the same time for three seconds. The Control Lock light will go out.







cont.

USING THE CONTROLS

SELECT CYCLE OPTIONS, CONT.

Press the appropriate pad(s) to select one or more options. The indicator light above the pad will illuminate when the option is selected.

Extra Rinse – Adds an additional rinse at the end of the cycle to more thoroughly remove laundry additives and perfumes.

Rinse and Spin – Use for loads that need rinsing only or to add rinse-added fabric softener to a load.

Spin Only - Provides a spin to remove more water from the load.



Step 6

START THE WASHER

To start the washer, press the **Cycle Selector** dial. Before the washer starts to fill, it will make a series of clicking noises to check the door lock and do a quick drain.

Changing a Cycle

If an incorrect cycle has been accidentally selected: I. Press the **Cycle Selector** dial.

2. Turn the **Cycle Selector** dial to the desired cycle.

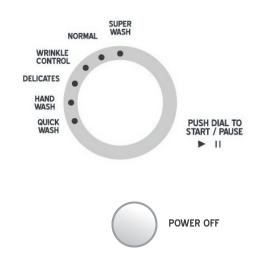
3. Set the desired options for the cycle.

4. Press the **Cycle Selector** dial. The Wash indicator lights stop flashing and the new cycle starts.

Canceling a Cycle

To cancel a cycle:

- I. Press the **Power Off** pad.
- 2. Select the Rinse and Spin or Spin Only option pad.
- 3. Press the **Cycle Selector** dial. The Spin light illuminates and the washer starts the rinse or spin.



Using the Controls

ESTIMATED TIME DISPLAY

After setting the cycle and pressing Cycle Selector dial, the display will show the estimated minutes remaining in the cycle. The estimated time remaining may fluctuate to better indicate the wash time left in the cycle.

Indicator Lights

Door Lock – lights whenever the door of the clothes washer is locked. The door can be unlocked by pressing the **Cycle Selector** dial to pause the washer.

Control Lock – The washer controls can be locked to prevent unwanted use by children.

- I. Press the Wash/Rinse Temp and Spin Speed pads at the same time for three seconds.
- 2. The Control Lock light will illuminate.
- 3. To unlock, press the Wash/Rinse Temp and Spin Speed pads at the same time for three seconds. The Control Lock light will go out.

Cycle Indicator Lights – The Wash, Rinse and Spin lights at the top of the control panel will illuminate progressively to indicate when the washer is in those portions of the cycle. These lights will flash when the cycle has been paused.

Pad Indicator Lights – The indicator lights above the pads will illuminate when the pad is selected.

Cycle Setting Indicator Lights – Indicator lights by the cycle settings will illuminate when the selection is made.

WATER USE

WATER LEVEL CONTROL

The amount of water used will vary with each load. The Inglis clothes washer will automatically provide the appropriate amount of water for efficient cleaning performance and conservation of water and energy. Fill time will vary depending on water pressure.

DOOR LOCK	
CONTROL LOCK	DEL

DOOR LOCK

CONTROL LOCK







WASH RINSE SPIN

Detergent Use

Your Inglis washer is designed to use high efficiency (HE) detergents.



 For best cleaning results, use a high efficiency detergent such as Tide HE, Wisk HE, Cheer HE or Gain HE*. High efficiency detergents contain suds suppressors which reduce or eliminate suds. When less suds are produced, the load tumbles more efficiently and cleaning results are maximized.

FEATURES

AUTOMATIC DISPENSER

The washer has separate compartments for dispensing detergent and color-safe bleach, chlorine bleach and fabric softener. All laundry additives are added to their respective compartments before starting the washer.

The Automatic Dispenser MUST ALWAYS be in place before starting the washer. DO NOT open the Automatic Dispenser when the washer is running.

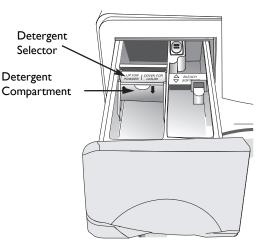
To use:

- I. Pull out the dispenser drawer on the left side of the control panel.
- 2. Fill appropriate compartments with laundry additives, being careful not to overfill or spill additives.
- 3. Slide the dispenser drawer carefully and completely back into the compartment.

DETERGENT COMPARTMENT

- I. Pour the recommended amount of laundry detergent directly into the detergent compartment before starting the washer.
- 2. If color-safe bleach is to be used, it should be added with detergent to the detergent compartment.
 - When adding color-safe bleach with detergent, it is best if both laundry products are in the same form; granular or liquid.

NOTE: If using liquid detergent, lower the Detergent Selector and add the detergent to the Detergent Compartment.



FEATURES

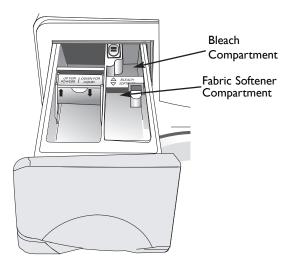
BLEACH COMPARTMENT

(Liquid Chlorine Bleach Only)

- I. Add chlorine bleach to the Bleach Compartment. **DO NOT** exceed the MAX FILL line.
- 2. Avoid splashing or over-filling the compartment.
- 3. The washer automatically dispenses bleach into the tub at the appropriate time.
- 4. The dispenser automatically dilutes liquid chlorine bleach before it reaches the wash load.

NOTES:

- Never pour undiluted liquid chlorine bleach directly onto the load or into the tub. It is a powerful chemical and can cause fabric damage, such as weakening of the fibers or color loss, if not used properly.
- If you prefer to use color-safe, non-chlorine bleach, add it to the appropriate detergent compartment. DO NOT pour color-safe bleach into the chlorine bleach dispenser.



FABRIC SOFTENER COMPARTMENT

- I. Pour the recommended amount of liquid fabric softener into the softener compartment. For smaller loads, use less than one cap full.
- 2. Fabric softener should be diluted with warm water until it reaches MAX FILL in the compartment.
- The dispenser automatically releases liquid fabric softener at the proper time during the rinse cycle.

NOTES:

- Use the softener compartment ONLY for liquid fabric softeners.
- **DO NOT** use the Downy Ball^{*} with this washer. It will not add fabric softener at the appropriate time. Use the automatic dispenser.
- * Brand names are trademarks of the respective manufacturers.

Care and Cleaning

Turn off the water faucets after finishing the day's washing. This will shut off the water supply to the clothes washer and prevent the unlikely possibility of damage from escaping water. Leave the door open to allow the inside of the washer to dry out.

Use a soft cloth to wipe up all detergent, bleach or other spills as they occur.

CLEANING THE INTERIOR

Clean the interior of the washer periodically to remove any dirt, soil, odor, mold, mildew or bacteria residue that may remain in the washer as a result of washing clothes. We recommend taking the following steps every 60 to 120 days to clean and freshen your washer interior. The frequency with which the washer should be cleaned and freshened depends on factors such as usage, the amount of dirt, soil or bacteria being run through your washer, or the use of cold water. Failure to follow these instructions may result in unsatisfactory conditions, including unpleasant odor and/or permanent stains on the washer or washload. Clean the following as recommended:

Control Panel – Clean with a soft, damp cloth. Do not use abrasive powders or cleaning pads. Do not spray cleaners directly on the panel.

Cabinet – Clean with soap and water.

To clean and freshen the washer interior:

- Make a solution of one cup chlorine bleach and two cups warm water. Be careful not to spill or splash the bleach solution.
- 2. Wipe the door seal with bleach solution and a soft cloth.
- 3. Fill bleach dispenser with undiluted chlorine bleach.
- 4. Run the washer through a complete cycle using hot water.
- 5. Repeat the wash cycle if necessary.

Hard water deposits may be removed, if needed. Use a recommended cleaner labeled clothes washer safe.

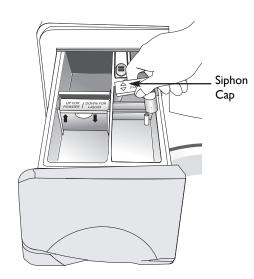
CLEANING THE DISPENSERS

The Automatic Dispenser may need to be cleaned periodically due to laundry additive buildup.

I. Press the release lever on the inside of the dispenser and pull out.



- 2. Remove the cups from the fabric softener and bleach compartments.
- 3. Wash all of the parts under running water.
- 4. Clean the dispenser recess with a soft brush.
- 5. Reinsert the cups, pushing them firmly into place.
- 6. Push the dispenser back into place.
- 7. Run a Rinse & Spin cycle without any load in the washer.



STORING THE CLOTHES WASHER

Washers can be damaged if water is not removed from hoses and internal components before storage. Prepare the washer for storage as follows:

- Select the Quick Wash cycle and add bleach to the automatic dispenser. Run the washer through the cycle without a load.
- Turn the water faucets off and disconnect the inlet hoses.

• Disconnect the clothes washer from the electrical supply and leave the washer door open to let air circulate inside the tumbler.

• If the washer has been stored in below-freezing temperatures, allow time for any water left over in the washer to thaw out before use.

For information on long-term storage or storage of your washer during extreme cold temperatures, call Customer Service toll-free at I-800-843-0304 USA or I-800-807-6777 Canada.

TROUBLESHOOTING

CHECK THESE POINTS IF YOUR WASHER ...

Freshening your washer	• See Cleaning the Interior, page 11.
The washer will not start	 Make sure door is firmly closed. Make sure the washer is plugged in. Make sure the water source faucets are turned on. Make sure to press the Cycle Selector dial to start the washer. Make sure the Control Lock is not activated, see page 6. Before the washer starts to fill, it will make a series of clicking noises to check the door lock and do a quick drain.
No water or insufficient water supply	 Turn both faucets on fully. Make sure the door is tightly closed. Make sure the washer is plugged in. Check fuse or reset circuit breaker. Press the Cycle Selector dial to start the washer. Straighten water inlet hoses. Disconnect hoses and clean screens. Hose filter screens may be plugged. Open and close the door, then press the Cycle Selector dial.
Detergent remains in the automatic dispenser after the wash cycle is complete	 Make sure the washer is running with sufficient water pressure. See Installation Instructions. Make sure the Detergent Selector is in the upper position when using granular detergent.
Washer vibrates or is too noisy	 Make sure the washer is set on a level surface. If the surface is not level, adjust the washer feet to level the appliance. See Installation Instructions. Make sure that the shipping bolts are removed. See Installation Instructions. Make sure the washer is not touching any other object. Make sure the laundry load is balanced.

CONT.

TROUBLESHOOTING

Stops	 Plug cord into live electrical outlet. Check fuse or reset circuit breaker. Close door and press the Cycle Selector dial to start the washer. For your safety, the washer will not tumble or spin unless the door is closed. Before the washer starts to fill, it will make a series of clicking noises to check the door lock and do a quick drain. This may be a pause or soak period in the cycle. Wait briefly and it may start. Check screens on inlet hoses at the faucets for obstructions. Clean screens periodically. 	
Fills with the Wrong Temperature Water	 Turn both faucets on fully. Make sure temperature selection is correct. Make sure hoses are connected to correct faucets. Flush water lines. Check the water heater. It should be set to deliver a minimum 120° F (49° C) hot water at the tap. Also check water heater capacity and recovery rate. Disconnect hoses and clean screens. Hose filter screens may be plugged. As the washer is filling, the water temperature may change as the automatic temperature control feature checks incoming water temperature. This is normal. While the washer is filling, you may notice just hot and/or just cold water going through the dispenser when cold or warm wash temperatures are selected. This is a normal function of the automatic temperature control feature as the washer determines the temperature of the water. 	
Won't tumble	 Check fuse or reset circuit breaker. Close the door and press the Cycle Selector dial. For your safety, the washer will not tumble or spin unless the door is closed. 	
Door locked shut; will not open	 Press the Cycle Selector dial to stop the washer. The washer door will remain locked during the heating portion of the Sanitary Cycle (select models). It may take a few moments for the door lock mechanism to disengage. 	
The washer does not drain and/or spin	 Check fuse or reset circuit breaker. Straighten drain hoses. Eliminate kinked hoses. If there is a drain restriction, call for service. Close the door and press the Cycle Selector dial. For your safety, the washer will not tumble or spin unless the door is closed. 	
Load is too wet at end of cycle	 Use the High or Max Extract spin speed. Use high efficiency detergent to reduce over-sudsing. Load is too small. Very small loads (one or two items) may become unbalanced and not spin out completely. 	
Leaks Water	 Make sure door is firmly closed. Make sure hose connections are tight. Make sure end of drain hose is correctly inserted and secured to drain facility. Avoid overloading. Use high efficiency detergent to prevent over-sudsing. 	
Ex cessiv e Suds	 Use high efficiency detergent to prevent over-sudsing. Reduce detergent amount for soft water, small or lightly soiled loads. 	

CHECK THESE POINTS IF YOUR WASHER ...

For further assistance, call Customer Service toll-free at 1-800-843-0304 USA or 1-800-807-6777 Canada.

Information Codes

Information codes may be displayed to help you better understand what is occurring with the washer.

Code Symbol	Meaning	Solution
dc	Unbalanced load prevented the washer from spinning.	Redistribute the load, press the Cycle Selector dial.
dL	Door is unlocked when washer is running.	Press Power Off pad then restart the cycle. If the code reappears, call for service, see below.
92	Door is open when washer is running.	Close the door tightly and restart the cycle. If the code reappears, call for service, see below.
FL	The washer failed to lock the door.	Close the door tightly and restart the cycle. If the code reappears, call for service, see below.
H-	Water temperature control problem. (Heater Control problem)	Call for service, see below.
LE	The washer has tried to fill but has not reached the proper water level.	Call for service, see below.
10	The door will not unlock.	Make sure the door is firmly closed. Push the Power Off pad to turn off the washer, and then turn it on using any pad. If the code reappears, call for service, see below.
	Motor not running properly.	Restart the cycle pressing the Cycle Selector dial. If the code reappears, call for service, see below.
nd	The washer is not draining.	See Troubleshooting "The washer does not drain and/or spin", page 13. If problem continues, call for service, see below.
n۲	The washer has tried to fill but was unsuccessful.	Make sure the water faucets are open all the way. Check for kinked hoses. Check inlet screens on fill hoses.
5-	Problem with control.	Call for service, see below.
PF	Electric service was lost when washer was running.	Restart the cycle by pressing the Cycle Selector dial.

For any codes not listed above, call Customer Service at I-800-843-0304 USA or I-800-807-6777 Canada.

Operating Sounds

High-pitched sound during a spin cycle.	• The motor increases speed to spin the tub to remove moisture from the load.
Flushing water sound coming from the dispenser area.	• Detergent is dispensed at the start of the cycle. Bleach is dispensed during final minutes of wash. Fabric softener is dispensed during the third rinse while the washe is filling.
Whirring or sloshing sound followed by a pause, repeated throughout the wash cycle.	• The tub rotates one direction followed by a pause. The tub reverses direction and pauses. This action continues throughout the cycle.
Washer maintains a slightly reduced spin speed after achieving a higher spin speed.	• After reaching the maximum spin speed, the machine may reduce spin speed slightly for maximum performance.
The spin speed slows down dramatically when it sounds like an out-of-balance load.	• The tumbler will begin to accelerate to speed, then slows back down to redistribute the load more evenly when an unbalanced load occurs.
Water is added after the washer has been tumbling for a while.	 The Inglis clothes washer uses a true adaptive fill and adds more water during the wash cycle as it is needed. Water flows through the dispenser to dilute and add bleach or fabric softener at the appropriate time. This will occur even if bleach and fabric softener are not used.
Clicking/draining sounds when washer is started.	• Before the washer starts to fill, it will make a series of clicking noises to check the door lock and do a quick drain.
Washer beeps after cycle has started.	• This is audio confirmation the door has locked successfully.
Rhythmic air rushing during spin.	• Due to tub movement during the spin cycle, air is transferred in and out of the tub to provide optimum performance.
Rapid snapping and/or popping sound from the rear of the washer during spin.	 Water is being extracted through the drain holes in the spinner and is hitting the outer tub before draining out of the machine.

CLOTHES WASHER WARRANTY

Warranty

Limited One Year Warranty -Parts and Labor

For **one (1) year** from the original retail purchase date, any part which fails in normal home use will be repaired or replaced free of charge.

Canadian Residents

The above warranties only cover an appliance installed in Canada that has been certified or listed by appropriate test agencies for a compliance to a National Standard of Canada unless the appliance was brought into Canada due to transfer of residence from the United States to Canada.

The specific warranties expressed above are the **ONLY** warranties provided by the manufacturer. These warranties give you specific legal rights, and you may also have other rights which vary from state to state.

CUSTOMER'S SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. INGLIS CORPORATION SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LIMITATIONS ON THE DURATION OF IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS, SO THESE EXCLUSIONS OR LIMITATIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL **RIGHTS AND YOU MAY ALSO HAVE** OTHER RIGHTS, WHICH VARY STATE TO STATE OR PROVINCE TO PROVINCE.

What is Not Covered By These Warranties

- I. Conditions and damages resulting from any of the following:
 - a. Improper installation, delivery, or maintenance.
 - b. Any repair, modification, alteration, or adjustment not authorized by the manufacturer or an authorized servicer.
 - c. Misuse, abuse, accidents, unreasonable use, or acts of God.
 - d. Incorrect electric current, voltage, electrical and/or gas supply. e. Improper setting of any control.
 - f. Use of risers (pedestals) that are not Maytag branded.
- 2. Warranties are void if the original serial numbers have been removed, altered,
- or cannot be readily determined. 3. Light bulbs, water filters and air filters.
- 4. Products purchased for commercial or industrial use.
- 5. The cost of service or service call to:
 - a. Correct installation errors. For products requiring ventilation, rigid metal ducting must be used.
 - b. Instruct the user on the proper use of the product.
 - c. Transport the appliance to and from the servicer.
 - d. Correct issues related to risers that are not Maytag branded.
- 6. Any food loss due to refrigerator or freezer product failures.
- 7. Expenses for travel and transportation for product service in remote locations.
- 8. Outside of the United States and Canada this warranty does not apply. Contact your dealer to determine if another warranty applies.
- Consequential or incidental damages sustained by any person as a result of any breach of the se warranties. Some states do not allow the exclusion or limitation of consequential or incidental damages, so the above exclusion may not apply.

If You Need Service

First see the Troubleshooting section in your Use and Care Guide or call the dealer from whom your appliance was purchased or call Inglis Services, Customer Assistance at I-800-843-0304 USA and I-800-807-6777 Canada to locate an authorized servicer.

- Be sure to retain proof of purchase to verify warranty st atus. Refer to WARRANTY for further information on owner's responsibilities for warranty service.
- If the dealer or service company cannot resolve the problem, write to Inglis Customer Interaction Center, Whirlpool Canada LP, 1901 Minnesota Court, Mississauga, ON L5N 3A7 or call 1-800-843-0304 and 1-800-807-6777 Canada.
- User's guides, service manuals and parts information are available from Inglis Services, LLC, Customer Assistance.

Notes: When writing or calling about a service problem, please include:

- a. Your name, address and telephone number;
- b. Model number and serial number;
- c. Name and address of your dealer or servicer;
- d. A clear description of the problem you are having;
- e. Proof of purchase (sales receipt).