

LG Electronics, Inc. LCD Television Limited Warranty - USA

Your LG® LCD Television will be repaired or replaced, at LG's option, if it proves to be defective in material or work-manship under normal use, during the warranty period ("Warranty Period") listed below, effective from the date ("Date of Purchase") of original consumer purchase of the product. This warranty is good only to the original purchaser of the product and effective only when used in the United States, excluding U.S. Territories.

WARRANTY PERIOD:

LABOR: One Year from the Date of Purchase.

PARTS: One Year from the Date of Purchase.

Replacement Units and Repair Parts may be new or factory remanufactured.

Replacement Units and Repair Parts are warranted for the remaining portion of the original unit's warranty period.

HOW SERVICE IS HANDLED:

Factory Service: Call 1-800-243-0000 (24 hours a day, 365 days per year) for instructions on getting the defective unit repaired or replaced.

Please retain dated sales receipt and your box to return the unit to LG[®] for replacement.

Visit our website at: http://www.lgservice.com

THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT ANY IMPLIED WARRANTY IS REQUIRED BY LAW, IT IS LIMITED IN DURATION TO THE EXPRESS WARRANTY PERIOD ABOVE. NEITHER THE MANUFACTURER NOR ITS U.S. DISTRIBUTOR SHALL BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY NATURE, INCLUDING WITHOUT LIMITATION, LOST PROFITS, LOST OR CORRUPTED PROGRAMMING OR DATA, OR ANY OTHER DAMAGE WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE. Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above exclusion or limitation may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state to state.

THIS LIMITED WARRANTY DOES NOT APPLY TO:

- damage caused in shipping or transit
- service required as a result of improper installation, including incorrect or insufficient AC supply (please consult the owner's manual for power supply requirements).
- installation or repair of antenna systems, cable converters, cable company supplied equipment, or other components in a video system
- set-up or adjustment on consumer controls, or damage caused by improper adjustments
- damage caused by other system components
- any unit that has been modified or incorporated into any other product
- replacement of batteries on the remote control.
- damage (including cosmetic damage), failure, loss or personal injury due to misuse, abuse, negligence, improper maintenance or storage, or to acts of nature or other causes beyond our control. (Causes beyond our control include but are not limited to lightning strike, power surges, power outages and water damage.)
- repair or replacement of warranted parts by other than an LG[®] authorized service centers.
- units purchased or serviced outside of the U.S.A.
- product where the original factory serial numbers have been removed, defaced or changed in any
- product sold and labeled as "as is, where is" or similar disclaimer.

The cost of repair or replacement under these excluded circumstances shall be borne by the consumer.

LCD Television Limited Warranty - USA (continued)

CUSTOMER INTERACTIVE CENTER NUMBERS

To obtain Customer Assistance, Product Information, or Dealer or Authorized Service Center location:

Call 1-800-243-0000 (24 hours a day, 365 days per year) and select the appropriate option from the menu. Or visit our website at: http://www.lgservice.com

CONCERNING PIXEL FUNCTIONALITY: An LCD Television contains hundreds of thousands of individual pixels. LCD displays typically contain a small number of pixels that do not function normally. Your display has been inspected and is in compliance with manufacturer's specifications, indicating that any pixel defects do not effect the operation or use of your display.

BEFORE CALLING FOR SERVICE:

Please have your product model number, serial number, and the date of purchase available.

Under some circumstances you may be asked to provide a reserve deposit to the LG^{\otimes} Service Center, using a credit card number as surety for advanced shipment. Your credit card will not be charged if you return the defective unit within 10 working days.

If a replacement unit is received, please use the carton and packaging from that unit in returning the defective unit to the LG^{\otimes} Service Center.

Parts and service in accordance with the LG^{\otimes} warranty is our responsibility and will be provided without charge. Other service requirements will be at the owner's expense. If you have problems in obtaining satisfactory warranty service, write or call the LG^{\otimes} Customer Interactive Service.

To assure proper credit and avoid unnecessary charges, you must obtain a Return Authorization before returning any product to the Factory Service Center. Contact the Customer Interactive Center for details.

Service for your LG® Television is provided through LG Electronics Alabama, Inc., the authorized LG® Service Center for the United States.

TO CONTACT LG ELECTRONICS BY MAIL:

LG® Customer Interactive Center P. O. Box 240007 201 James Record Road Huntsville, Alabama 35824 http://www.lgservice.com

P/NO: 3828TUL229C(0404-REV01)