

# Installation Instructions

# Washer

If you have any questions, call **GE Appliances at 800.GE.CARES (800.432.2737)** or visit our Website at: **GEAppliances.com**  
In Canada, call **800.561.3344** or visit **GEAppliances.ca**

## BEFORE YOU BEGIN

Read these instructions completely and carefully.

- **IMPORTANT** – Save these instructions for local inspector's use.
- **IMPORTANT** – Observe all governing codes and ordinances.
- **Note to Installer** – Be sure to leave these instructions with the Consumer.
- **Note to Consumer** – Keep these instructions for future reference.
- **Skill level** – Installation of this appliance requires basic mechanical and electrical skills.
- **Completion time** – 1-3 hours
- Proper installation is the responsibility of the installer.
- Product failure due to improper installation is not covered under the Warranty.

## PARTS SUPPLIED

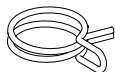
- Drain Hose
- Owner's Reference Guide



- Cable Tie
- Drain Hose Clip



- Clamp



## TOOLS REQUIRED FOR WASHER INSTALLATION

- Pliers

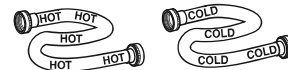


- Level



## PARTS REQUIRED (Sold separately)

- Water Hoses (2)



- Rubber Washers (2) and Strainer Screens (2)



- Drain Hose Extension (For discharge heights from 60" - 96")

### GE Appliances Parts and Accessories

Order on-line at [GEApplianceparts.com](http://GEApplianceparts.com) today, 24 hours a day or by phone at 800.626.2002 during normal business hours.

Part Number	Accessory
PM14X10002	4 ft Rubber Water Supply Hoses
Or	
PM14X10005	4 ft Braided Metal Water Supply Hoses
WH1X2267	Rubber Washer (1) and Screen (1)
WH49X301	Drain Hose Extension (For discharge heights from 60" - 96")

**NOTE:** We strongly recommend the use of new water supply hoses. Hoses degrade over time and need to be replaced every 5 years to reduce the risk of hose failures and water damage.

# Installation Instructions

## LOCATION OF YOUR WASHER

### DO NOT Install the Washer:

1. In an area exposed to dripping water or outside weather conditions. The ambient temperature should never be freezing or near freezing for proper washer operation.
2. In an area where it will come in contact with curtains or drapes.
3. On carpet. The floor **MUST** be a hard surface with a maximum slope of 1/2" per foot (1.27 cm per 30 cm). To make sure the washer does not vibrate or move, you may have to reinforce the floor.

**NOTE:** If floor is in poor condition, use 3/4" impregnated plywood sheet solidly attached to existing floor covering.

## IMPORTANT: Minimum Installation Clearances - Alcove or Closet

- If your washer is approved for installation in an alcove or closet, there will be a label on the back of the machine describing requirements.
- Minimum clearance between washer and adjacent walls or other surfaces: 0" either side, 2" front, 3" rear. Vertical space from floor to overhead shelving, cabinets, ceiling, etc. = 60".
- Closet doors must be louvered or otherwise ventilated and have at least 60 square inches of open area. If the closet contains both a washer and a dryer, doors must contain a minimum of 120 square inches of open area.

**NOTE:** The clearances stated on this label are minimums. Consideration must be given to providing adequate clearances for installing and servicing.

## WATER SUPPLY REQUIREMENTS

**WATER SUPPLY LINES** - Purge Hot and Cold water supply lines for 30 seconds prior to installation of hoses and washing machine. Ensure inlet hose screens are also clean and free of debris.

**WATER PRESSURE** - Must be 20 psi minimum to 120 psi maximum. **NOTE:** The 20 psi minimum pressure is the "dynamic" pressure, that is the actual pressure at the water valve inlet while the washer is actively filling with water.

**WATER TEMPERATURE** - Household water heater should be set to deliver water at 120° to 150°F (50° to 66°C) TO THE WASHER when hot wash is selected.

**SHUTOFF VALVES** - Both hot and cold shutoff valves (faucets) should be supplied.

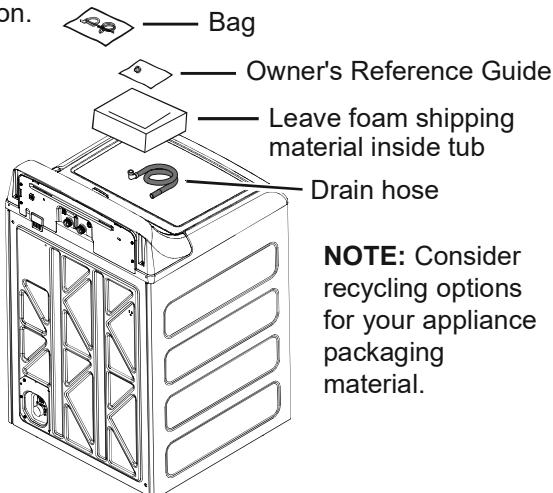
**DRAIN** - Water should be drained into standpipe. Discharge height **MUST NOT BE LESS THAN 30 INCHES**, and no more than 8 feet above the base of the washer. Standpipe must be 1-1/2 inches minimum inside diameter and must be open to atmosphere.

## 1 UNPACKING THE WASHER

After the machine is in the home, remove outside packing material/carton from washer.

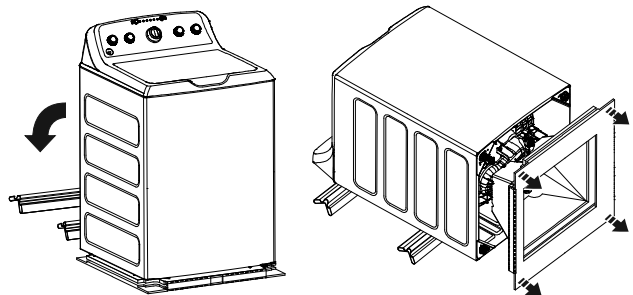
Remove bag (containing clamp, cable tie and drain hose clip), drain hose and Owner's Reference Guide from tub.

**NOTE:** Leave foam shipping material inside tub opening to hold tub in place during the rest of installation.



## 2 REMOVE THE BASE

Remove base from unit by placing foot on side of base and tipping unit back on corner post. Remove base by pulling it straight off. Bring the washer back upright.



### **⚠ WARNING** - Electrical Shock Hazard

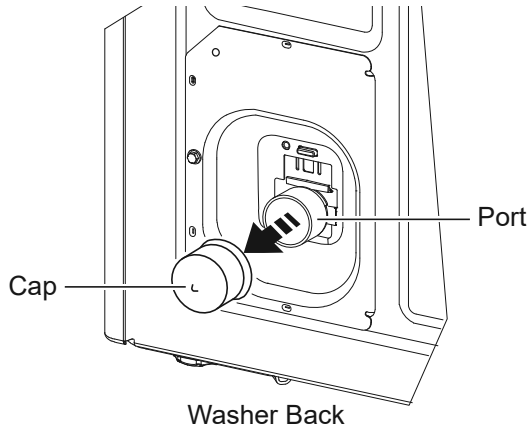
Certain internal parts are intentionally not grounded and may present a risk of electric shock only during servicing.

**Service personnel – DO NOT** contact the following parts while the appliance is energized: Drive Motor, Lid Lock, Water Valves, Drain Pump and Recirculation Pump.

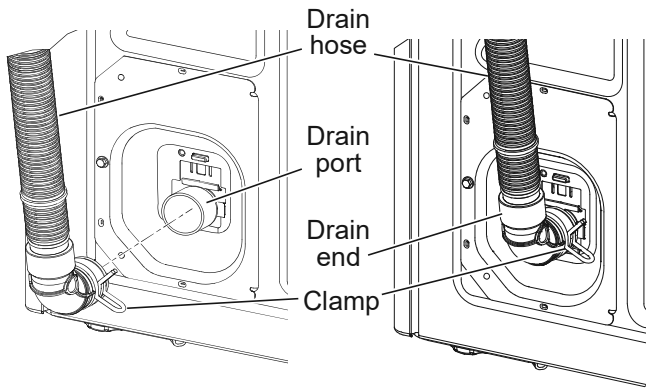
# Installation Instructions

## 3 CONNECT DRAIN HOSE TO WASHER

Remove the cap from the drain port, if present, before installing the drain hose. It is normal for a small amount of residual water from the factory quality test process to drain out of the port when removing the cap.



Connect drain hose to drain port on back of washer. Open clamp with pliers and slide onto hose end. Holding clamp open, push hose end onto drain port until fully seated. Release clamp between locating ribs on hose end. Outlet of hose end should be oriented vertically.

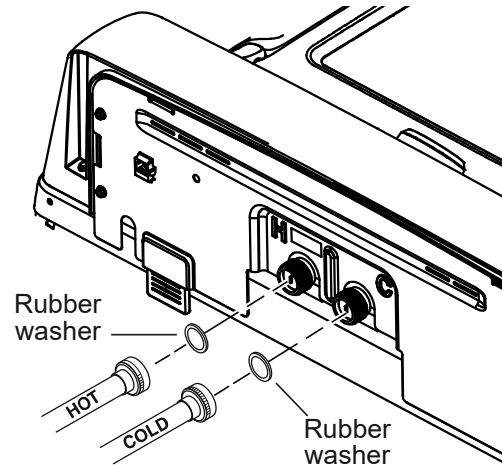


## 4 CONNECT WATER HOSES TO WASHER

Unplug electrical cord before installing water hoses. If not installed, install rubber washer in one end of hot water hose. Thread hot water hose onto connection labeled **H** at top rear of washer. Hand tighten and use pliers to tighten hoses between 1/8 and 1/4 turn beyond hand-tight.

If not installed, install rubber washer in one end of cold water hose **C**. Thread cold water hose onto connection labeled **C** at top rear of washer. Hand tighten and use pliers to tighten hoses between 1/8 and 1/4 turn beyond hand-tight.

Move washer as close to final location as possible, leaving room for you to make water, drain, and electrical connections to your home.



## 5 CONNECT WATER HOSES TO OUTLET VALVES

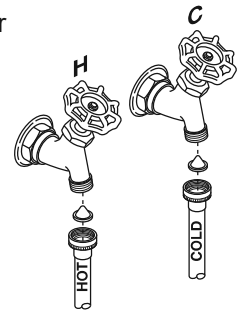
Determine which is HOT water line before attaching water hoses to faucets. Traditionally, HOT faucet is on left.

(If screen washers are not installed) With protruding part of screen toward you, install strainer screen/rubber washer into each of the free ends of two water hoses.

Connect hot water hose to hot water outlet valve of your home. Hand tighten and use pliers to tighten hoses between 1/4 and 1/2 turn beyond hand-tight. Open hot water valve.

Connect cold water hose to cold water outlet valve of your home. Hand tighten and use pliers to tighten hoses between 1/4 and 1/2 turn beyond hand-tight. Open cold water valve.

Check for leaks and drips at the hose couplings. Tighten as necessary.

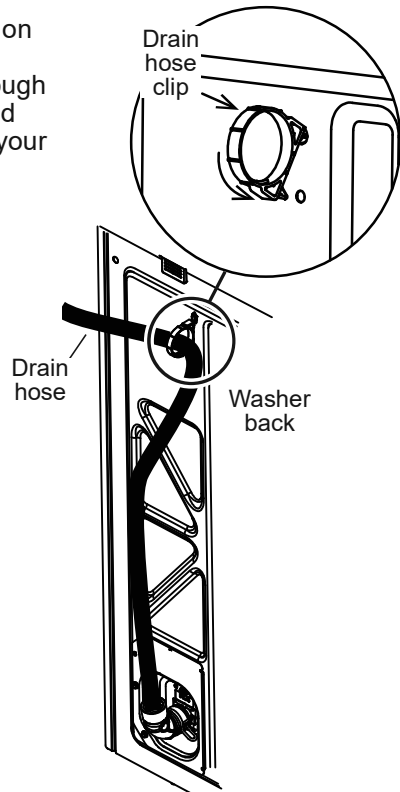


# Installation Instructions

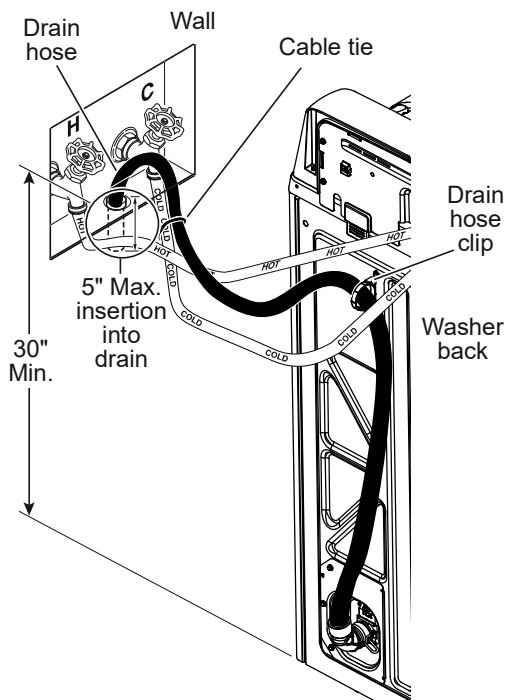
## 6 CONNECT TO DRAIN

Install drain hose clip on rear panel of washer. Route drain hose through clip and insert free end into drain opening of your home.

**NOTE: If longer drain hose is required, order drain hose extension kit, GE Appliances part number WH49X301. Connect additional drain hose (contained in kit) to original hose with hose clamp (contained in kit).**



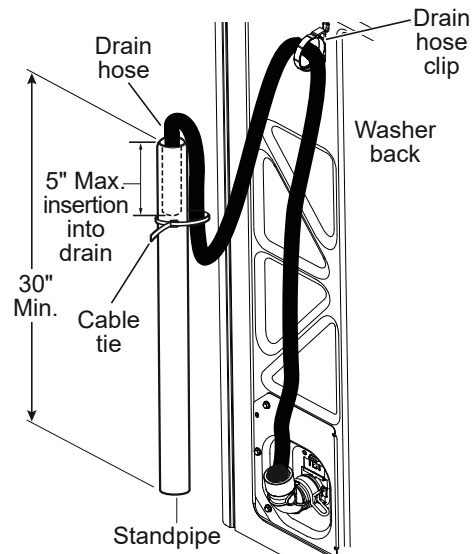
If water valves and drain are built into wall, fasten drain hose to one of the water hoses with cable tie provided.



**NOTE: Placing the drain hose too far down the drain pipe can cause a siphoning action. No more than 5" of hose should be in the drain pipe. There must be an air gap around the drain hose. A snug fit can also cause a siphoning action.**

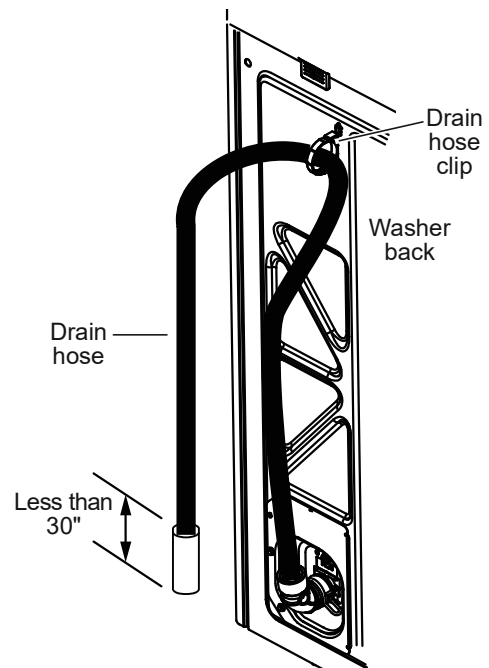
## 6 CONNECT TO DRAIN (Continued)

If your drain is a standpipe, fasten drain hose to standpipe with cable tie provided.



**NOTE: Placing the drain hose too far down the drain pipe can cause a siphoning action. No more than 5" of hose should be in the drain pipe. There must be an air gap around the drain hose. A snug fit can also cause a siphoning action.**

If drain discharge height does not meet 30" minimum height requirement, end of drain hose must be secured in drain opening of home by installer and have an air gap around hose to prevent siphoning.



**NOTE: Placing the drain hose too far down the drain pipe can cause a siphoning action. No more than 5" of hose should be in the drain pipe. There must be an air gap around the drain hose. A snug fit can also cause a siphoning action.**

# Installation Instructions

## ELECTRICAL REQUIREMENTS

### **⚠ WARNING** - Electrical Shock Hazard

Plug into a grounded 3-prong outlet.

**DO NOT** remove ground prong.

**DO NOT** use an adapter.

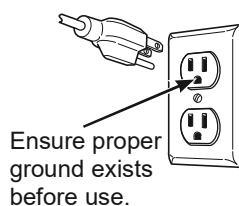
**DO NOT** use an extension cord.

Failure to follow these instructions can result in death, fire or electrical shock.

**CIRCUIT** – Individual, properly polarized and grounded 15 or 20 amp circuit breaker or time-delay fuse.

**POWER SUPPLY** – 2 wire plus ground, 120 Volt, single phase, 60 Hz, alternating current.

**Outlet Receptacle** – Properly grounded 3-prong receptacle to be located so the power cord is accessible when the washer is in an installed position. If a 2-prong receptacle is present, it is the owner's responsibility to have a licensed electrician replace it with a properly grounded 3-prong grounding type receptacle.



Washer must be electrically grounded in accordance with local codes and ordinances, or in the absence of local codes, with latest edition of the NATIONAL ELECTRICAL CODE, ANSI/NFPA NO. 70 or CANADIAN ELECTRICAL CODE, CSA C22.1. Check with a licensed electrician if you are not sure that the washer is properly grounded.

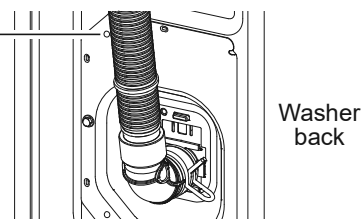
## GROUNDING INSTRUCTIONS

This appliance must be grounded. In the event of malfunction or breakdown, grounding will reduce the risk of electric shock by providing a path of least resistance for electric current. This appliance is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

**⚠ WARNING** Improper connection of the equipment-grounding conductor can result in a risk of electrical shock. Check with a qualified electrician, or service representative or personnel, if you are in doubt as to whether the appliance is properly grounded. **DO NOT** modify the plug on the power supply cord. If it will not fit the outlet, have a proper outlet installed by a qualified electrician.

If required by local codes, an external 18 gauge or larger copper ground wire (not provided) may be added. Attach to washer cabinet with a #10-16 x 1/2" sheet metal screw (available at any hardware store) to rear of washer as illustrated.

Attach ground wire and ground screw (obtain locally)



### Mobile Home Installation:

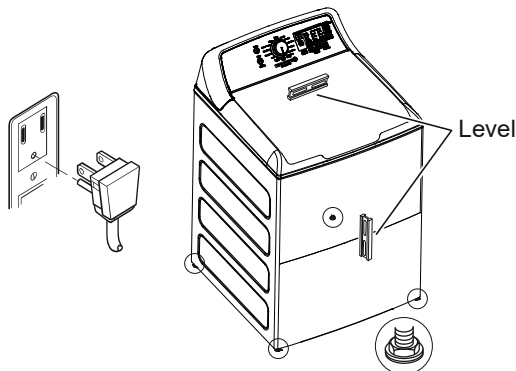
Installation must conform to Standard for Mobile Homes, ANSI A119.1 and National Mobile Home Construction and Safety Standards Act of 1974 (PL93-383).

## 7 CONNECT POWER AND INSTALL

Insert plug of electrical cord into a 120V, 15- or 20-amp wall receptacle. Move washer into final position. Ensure nothing extends upward into the washer cabinet from underneath the washer. Place level on flat top side edges of washer. Adjust all four leveling legs until washer is level left-to-right and front-to-back. Remove level.

Open tub lid. Remove and discard tub shipping material (see Step 1).

Remove plastic protector sheet from control panel face.



## FINAL CHECKLIST

### Before starting the washer, check to make sure:

- Main power is turned on.
- The washer is plugged in.
- The water faucets are turned on.
- The unit is level and all four leveling legs are firmly on the floor.
- The shipping foam and cardboard are removed.
- The drain hose is properly tied up.
- There are no leaks at the faucet, drain line or washer.
- Remove the cap from the drain port, if present, before installing the drain hose.


### Run the washer through a complete cycle.

- Check for water leaks and proper operation.
- Place these instructions in a location near the washer for future reference.

# Troubleshooting Tips... Before you call for service

Problem	Possible Causes	What To Do
Small amount of water remaining in dispenser (on some models) at end of cycle	Normal dispenser operation	It is normal for a small amount of water to remain in dispenser after the cycle.
Short spray or turn on of drain pump and delay after pushing the Start button	Lid was opened and closed between cycle selection and start	This is normal. See START-UP SEQUENCE in the <b>Safety Instructions</b> section.
Water level seems low	This is normal	Water may not cover the top level of the clothes. This is normal for this high efficiency washer.
Low water flow	Water valve screens are stopped up	Turn off the water source and remove the water connection hoses from the upper back of the washer and the water faucets. Clean both the hose screens (if so equipped) and the screens in the machine using a brush or a toothpick. Reconnect the hoses and turn the water back on. Check to ensure there are no leaks at the connections.
	Low water supply pressure	If water pressure at the washer inlets is less than 20 psi while the washer is actively filling, call a plumber to assess your water supply and make corrections needed to increase the water pressure.
Water siphoning out of washer	Drain standpipe is too low or hose too far into standpipe	The drain hose must exceed 30" height at some point between the washer back and the drain pipe. Use anti-siphon clip. See the <b>Installation Instructions</b> .
Too many suds	Soft water	Try less detergent.
	Too much detergent	Measure your detergent carefully. Use less soap if you have soft water, a smaller load or a lightly soiled load.
	Type of detergent	Switch to High Efficiency detergent such as Tide PODS™ and liquid detergents.
Water leaks	Type of detergent	Switch to High Efficiency detergent such as Tide PODS™ and liquid detergents.
	Using too much detergent in washer	Use less detergent. Use less soap if you have soft water, a smaller load or a lightly soiled load.
	Fill hoses or drain hose is improperly connected	Make sure hose connections are tight at faucets and rubber washers are installed. Make sure end of drain hose is correctly inserted in and secured to drain facility.
	Household drain clogged	Check household plumbing. You may need to call a plumber.
	Drain hose rubs on wall	Make sure drain hose does not make contact with the wall. May cause excessive wear on the hose.
	Constant water pressure to fill hoses at water source	Tighten hoses at the faucets. Check condition of fill hoses; they should be replaced every 5 years.
Water temperature seems incorrect	Cooler water temperatures provide improved energy efficiency	New laundry detergents have been formulated to work with cooler water temperatures without affecting wash performance.
	Water supply is turned off or improperly connected	Turn both hot and cold faucets fully on and make sure hoses are connected to correct faucets. <b>NOTE:</b> Water valves are marked "H" and "C".
	Water valve screens are stopped up	Turn off the water source and remove the water connection hoses from the upper back of the washer and the water faucets. Clean both the hose screens (if so equipped) and the screens in the machine using a brush or a toothpick. Reconnect the hoses and turn the water back on. Check to ensure there are no leaks at the connections.
	Cool/Cold Water when selecting Hot	This is normal. The washer senses water temperature (on some models) and optimizes for best results. Cold water is added periodically when hot is selected.
	House water heater is not set properly	Make sure house water heater is delivering water at 120°F–140°F (48°C–60°C).
Water pumped out before cycle is complete	Water was left in unit for 24 hours with lid closed or 15 minutes with lid open	Previous cycle has been cancelled. Close lid, select new cycle, and start machine.
Water won't drain	Drain hose is kinked or improperly connected	Straighten drain hose and make sure washer is not sitting on it. Top of drain outlet should be less than 8 ft (2.44 m) above floor.
Washer spins and pauses at the beginning of cycles	This is normal	The washer is sensing the load.

# Troubleshooting Tips... Before you call for service

Problem	Possible Causes	What To Do
Speed changes before during and after spin	Washer adjusts speeds over several minutes	This is normal. The washer will automatically adjust speeds before, during and after the spin cycle to most effectively distribute and spin the wash load.
Washer pauses during wash cycle	The Soak Option was chosen	This is normal. The washer alternates between agitate and soak during these cycles to get your clothes cleaner with less wear.
	This is normal	Many cycles incorporate as series of soaks within the agitation period to get your clothes clean with less wear.
Residual powder in dispenser or clogging of dispensers	Wash water too cold or low home water pressure	Select a warmer wash temperature if possible to improve dissolving of detergent or use liquid detergent. Make sure siphon caps are free of debris and fully pressed into position. Remove and clean tray if clogging occurs.
Laundry additives dispensing too soon	Overfilling of dispensers	Do not overfill or add water to dispenser. Select <b>Deep Rinse</b> option when using fabric softener.
Washer pauses during spin cycle	This is normal	The washer may pause during the spin cycle to remove soapy water more efficiently.
Washer won't operate	Washer is unplugged	Make sure cord is plugged securely into a working outlet.
	Water supply is turned off	Turn both hot and cold faucets fully on.
	Lid is open—safety feature prevents agitation and spinning when lid is up	Close lid and press <b>Start</b> .
	Circuit breaker/fuse is tripped/blown	Check house circuit breakers/fuses. Replace fuses or reset breaker. Washer should have a separate outlet.
	Electronics need to be reset	Unplug washer, wait 2 minutes, plug back in and press <b>Start</b> .
	Start was not pressed	Press <b>Start</b> .
Detergent packet not dissolving in Laundry Pack Dispenser chamber	Wash water too cold or detergent packet type/quantity	We recommend the use of High Efficiency  laundry packs such as Tide PODS™ or Gain Flings™. When using delicates cycle, place detergent pack in the bottom of the basket as this will help break down the pack with the gentler agitation. Select a warmer wash temperature. If possible, to improve dissolving of detergent packets. Do not exceed manufacturer's recommended dosing quantity.
Unexplained time and/or settings changes	Changing options (on some models)	This is normal. Several options will change other options to maximize washer performance.
Basket seems loose	Basket moves or rotates freely	Washer basket does not have a traditional brake. Washer basket will move freely. This is normal.
Colored spots on garments	Incorrect use of fabric softener	Check fabric softener package for instructions and follow directions for using dispenser. Make sure you have selected the <b>Deep Rinse</b> option. Pretreat stain and rewash using <b>Speed Wash</b> cycle before drying.
	Dye transfer	Sort whites or lightly colored items from dark colors.
Grayed or yellowed clothes	Detergent amount	Be sure to follow detergent manufacturer's directions.
	Hard water	Use a water conditioner or install a water softener.
	Water is not hot enough	Make sure water heater is delivering water at 120°F–140°F (48°C–60°C).
	Washer is overloaded	Loosely load clothes no higher than the top row of holes in the washer basket. For best results, load items around the outside of the basket.
	Dye transfer	Sort clothes by color. If fabric label states wash separately, unstable dyes may be indicated.
Lint or residue on clothes	Clothes are air or line dried	If you do not dry your clothes with a clothes dryer, your clothes may retain more lint.
	Incorrect sorting	Separate lint producers from lint collectors.
	Washing too long	Wash small loads for a shorter time using <b>Light Soil</b> setting.
	Detergent not dissolving	Rewash, next time: Try a liquid detergent; Use warmer water temperature.
	Overloading	Loosely load clothes in the washer basket. For best results, load items around the outside of the basket.
	Incorrect use of fabric softener	Check fabric softener package for instructions and follow directions for using dispenser. Make sure you have selected the <b>Deep Rinse</b> option.

# Troubleshooting Tips... Before you call for service

Problem	Possible Causes	What To Do
Clothes too wet	No spin selected	Select a spin option.
	Incorrect cycle selected	Make sure the cycle selected matches the load you are washing. Some fabrics will feel wetter when rinsed with cold water.
	Wash load out of balance	Redistribute load in washer and run through <b>Drain &amp; Spin</b> cycle.
Blinking Spin light or Spin light on at end of cycle	Out of balance condition has been detected	Allow cycle to continue and finish. If load is wet at the end of the cycle, even out load and run a <b>Drain &amp; Spin</b> cycle.
Pilling	Result of normal wear on poly-cotton blends and fuzzy fabrics	While this is not caused by the washer, you can slow the pilling process by washing garments inside out.
Snags, holes, tears, rips or excessive wear	Pins, snaps, hooks, sharp buttons, belt buckles, zippers and sharp objects left in pockets	Fasten snaps, hooks, buttons and zippers. Remove loose items like pins, objects in pockets and sharp buttons. Turn knits (which snag easily) inside out.
	Undiluted chlorine bleach	Check bleach package instructions for proper amount. Never add undiluted bleach to wash or allow clothes to come in contact with undiluted bleach.
	Chemicals like hair bleach or dye, permanent wave solution	Rinse items that may have chemicals on them before washing. Use <b>Speed Wash</b> cycle with <b>Extra Rinse</b> option.
Wrinkling	Incorrect wash and dry cycles	Match Cycle selection to the type of fabric you are washing (especially for easy care loads).
	Improper sorting	Avoid mixing heavy items (like jeans) with light items (like blouses). Try a fabric softener.
	Overloading	Loosely load clothes in the washer basket.
	Repeated washing in water that is too hot	Wash in warm or cold water.
Sounds	Possible Causes	Reason
“Clicking”	Shifter mechanism is engaging or disengaging	The drive system will engage at the start of agitate and disengage when agitate is complete. This occurs multiple times during the wash.
Back and forth “swoosh”	Electric motor reversing direction	This sound is the motor rotating back and forth to clean your laundry.
“Clicking” behind Control during fill	Automatic Temperature Control Valve	Two valves mix cold and hot water. The “clicking” is when either valve turns on or off to raise or lower the fill water temperature.
Water flow changes during fill	Automatic Temperature Control Valve	Two valves mix cold and hot water. The “clicking” is when either valve turns on or off to raise or lower the fill water temperature.
Motor sounds during spin	Motor ramping up/down during spin cycle	The motor will speed up incrementally during the spin cycle. When spin is complete, it will coast until it stops.
“Humming”	Water drain pump	The drain pump will make a humming sound when pumping out water after agitation stops and continue until spin is complete.
	Drive motor	The drive motor will make a “humming” sound during the wash and spin phases of the cycle.
“Gurgling”	Water drain pump	When the pump starts drawing in air, it starts to gurgle. The washer should then begin spinning and the sound will continue until it is done spinning.
Water “swishing”	Washing process	Water swishing while the unit is agitating is normal, especially with smaller loads.
Washer rocking/moving	Washer leveling legs uneven	To level the washer, adjust the leveling legs by rotating the individual leg in the proper direction for up or down.
“Squeaking” sound	Washer not level and rubbing on cabinet	To level the washer, adjust the leveling legs by rotating the individual leg in the proper direction for up or down.

### Washer sounds that may be different from your prior washer:

Clicks, water flowing, gear sounds followed by pauses, and electric hum sounds are all part of the normal wash cycle.

To listen and watch videos of normal washer operation, please go to <http://products.geappliances.com/appliance/gea-support-search-content?contentid=23061> or scan the QR code.



# GE Appliances Washer Limited Warranty

**LIMITED WARRANTY**

## GEAppliances.com

All warranty service is provided by our Factory Service Centers, or an authorized Customer Care® technician. To schedule service online, visit us at [geappliances.com/service](http://geappliances.com/service), or call GE Appliances at 800.GE.CARES (800.432.2737). Please have your serial number and your model number available when calling for service.

Servicing your appliance may require the use of the onboard data port for diagnostics. This gives a GE Appliances factory service technician the ability to quickly diagnose any issues with your appliance and helps GE Appliances improve its products by providing GE Appliances with information on your appliance. If you do not want your appliance data to be sent to GE Appliances, please advise your technician not to submit the data to GE Appliances at the time of service.

For the period of	We will replace
<b>One year</b> From the date of the original purchase	<b>Any factory specified</b> part of the washer which fails due to a defect in materials or workmanship. During this <b>limited one-year warranty</b> , we will also provide, <b>free of charge</b> , all labor and related service to replace the defective part.
<b>Ten years</b> From the date of the original purchase	<b>The motor</b> , if it should fail due to a defect in materials or workmanship. During this <b>additional nine-year limited warranty</b> , you will be responsible for any labor and related service costs.

### What is not covered:

- Service trips to your home to teach you how to use the product.
- Improper installation, delivery or maintenance.
- Failure of the product if it is abused, misused, or used for other than the intended purpose or used commercially.
- Replacement of house fuses or resetting of circuit breakers.
- Products which are not defective or broken, or which are working as described in the Owner's Manual.
- Damage to the product caused by accident, fire, floods or acts of God.
- Incidental or consequential damage caused by possible defects with this appliance.
- Defects or damage due to operation in freezing temperatures.
- Damage caused after delivery.
- Product not accessible to provide required service.

### EXCLUSION OF IMPLIED WARRANTIES

Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.

### In the United States:

This limited warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. If the product is located in an area where service by a GE Appliances Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized GE Appliances Service location for service. In Alaska, the limited warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

**Warrantor: GE Appliances, a Haier company, Louisville, KY 40225**

### In Canada:

This limited warranty is extended to the original purchaser and any succeeding owner for products purchased in Canada for home use within Canada. If the product is located in an area where service by a GE Appliances Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized GE Appliances Service location.

Some provinces do not allow the exclusion or limitation of incidental or consequential damages. This limited warranty gives you specific legal rights, and you may also have other rights which vary from province to province. To know what your legal rights are, consult your local or provincial consumer affairs office.

**Warrantor: MC Commercial Inc., Burlington, ON, L7R 5B6**

**Extended Warranties:** Purchase a GE Appliances extended warranty and learn about special discounts that are available while your warranty is still in effect. You can purchase it online anytime at [geappliances.com/extended-warranty](http://geappliances.com/extended-warranty)

or call 800.626.2224 during normal business hours. GE Appliances Service will still be there after your warranty expires.

Staple your receipt here. Proof of the original purchase date is needed to obtain service under the warranty.

# Consumer Support

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## GE Appliances Website

Have a question or need assistance with your appliance? Try the GE Appliances Website 24 hours a day, any day of the year! You can also shop for more great GE Appliances products and take advantage of all our on-line support services designed for your convenience. In the US: [GEAppliances.com](http://GEAppliances.com).

In Canada: [GEAppliances.ca](http://GEAppliances.ca).

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## Register Your Appliance

Register your new appliance on-line at your convenience! Timely product registration will allow for enhanced communication and prompt service under the terms of your warranty, should the need arise. You may also mail in the pre-printed registration card included in the packing material. In the US: [GEAppliances.com/register](http://GEAppliances.com/register).

In Canada: [Prodsupport.mabe.ca/crm/Products/ProductRegistration.aspx](http://Prodsupport.mabe.ca/crm/Products/ProductRegistration.aspx).

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## Schedule Service

Expert GE Appliances repair service is only one step away from your door. Get on-line and schedule your service at your convenience any day of the year. In the US: [GEAppliances.com/service](http://GEAppliances.com/service) or call 800.432.2737 during normal business hours.

In Canada: [GEAppliances.ca/en/support/service-request](http://GEAppliances.ca/en/support/service-request) or call 800.561.3344.

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## Extended Warranties

Purchase a GE Appliances extended warranty and learn about special discounts that are available while your warranty is still in effect. You can purchase it on-line anytime. GE Appliances Services will still be there after your warranty expires. In the US: [GEAppliances.com/extended-warranty](http://GEAppliances.com/extended-warranty) or call 800.626.2224 during normal business hours.

In Canada: [GEAppliances.ca/en/support/purchase-extended-warranty](http://GEAppliances.ca/en/support/purchase-extended-warranty) or call 866.277.9842.

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## Remote Connectivity

For assistance with wireless network connectivity, in the US visit our website at [GEAppliances.com/connect](http://GEAppliances.com/connect) or call 800.220.6899.

In Canada: [GEAppliances.ca/connect](http://GEAppliances.ca/connect) or call 800.220.6899.

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## Parts and Accessories

Individuals qualified to service their own appliances can have parts or accessories sent directly to their homes (VISA, MasterCard and Discover cards are accepted). Order on-line today 24 hours every day.

In the US: [GEApplianceparts.com](http://GEApplianceparts.com) or by phone at 877.959.8688 during normal business hours.

In Canada: [GEAppliances.ca/en/products/parts-filters-accessories](http://GEAppliances.ca/en/products/parts-filters-accessories) or call 800.661.1616.

**Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.**

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## Contact Us

If you are not satisfied with the service you receive from GE Appliances, contact us on our Website with all the details including your phone number, or write to:

In the US: General Manager, Customer Relations | GE Appliances, Appliance Park | Louisville, KY 40225  
[GEAppliances.com/contact](http://GEAppliances.com/contact) or call 800.626.2000

In Canada: Director, Consumer Relations, MC COMMERCIAL INC. | Suite 310, 1 Factory Lane | Moncton, N.B. E1C 9M3  
[GEAppliances.ca/en/contact-us](http://GEAppliances.ca/en/contact-us) or call 877.994.5366