Hisense

Refrigerator Use & Care Guide

Model: RB17A2CSE

RB17A2CWE

For questions about features, operation/performance, parts or service,

call: 1-855-344-7367

Thank you for choosing Hisense. We are sure you will find your new refrigerator a pleasure to use. However, before you use the appliance, we recommend that you read through these instructions carefully, which provides details about installing and using the product. Please keep a copy for future reference.

Table of Contents

IMPORTANT SAFETY INSTRUCTIONS	3
REFRIGERATOR OVERVIEW	6
INSTALLING YOUR NEW APPLIANCE	7
DISPLAY CONTROLS	14
USING YOUR REFRIGERATOR	16
CLEANING AND CARE	
HELPFUL HINTS AND TIPS	18
TROUBLESHOOTING	
DISPOSAL OF THE APPLIANCE	
COPYRIGHT	

Important Safety Instructions

Read and follow all safety messages. Save these instructions.



This safety alert symbol will help you understand situations and hazards that may cause injury or death.

A WARNING

The WARNING alert means a potentially hazardous situation. Serious injury or death may occur if not avoided.

A DANGER

The DANGER alert means an imminently hazardous situation. Serious injury or death may occur if not avoided.

A CAUTION

The CAUTION alert means a potentially hazardous situation. Moderate or minor injury may occur if not avoided.

M WARNING

- 1. Please ensure that everyone using this appliance is familiar with its operations and safety features. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, unless supervised or are properly instructed.
- 2. This appliance is intended to be used in residential households and similar applications.
- 3. Keep explosive and flammable substances away from unit. Do not store similar material in the refrigerator.
- 4. Disconnect power before servicing or installing an Ice Maker.
- 5. Use nonflammable cleaner.
- 6. Use 2 or more people to remove old unit and install this unit.
- 7. Connect to potable water supply only.
- 8. Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- 9. Do not damage the refrigerant circuit.

- 10. Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- 11. The instructions include the following wording regarding the use of extension cords:

Do not use an extension cord or ungrounded (two prong) adapters.

If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

12. Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.

A DANGER

To avoid the risks that are always present when using an electric appliance, we recommend that you pay attention to the instructions about electricity below.

- 1. The appliance requires single phase 115V/60Hz power supply. It has a power cord that has a 3-prona arounding plug that minimizes the possibility of electrical shock. This appliance must be grounded. Do not remove grounding prong or modify the power plug.
- 2. The unit should be plugged into a dedicated electrical outlet that meets all current standards and requirements. Do not plug anything else into the same outlet and ensure the appliance is the only thing plugged into the entire circuit. It should have its own dedicated breaker. Otherwise, this may overload the circuit and cause a fire.
- 3. Do not modify the power plug. The power plug must be accessible when the appliance is installed.
- 4. The appliance should not be turned off with a switch or other device.
- 5. Make sure that the plug is not squashed or damaged. Otherwise, it may cause short circuit, electric shock or overheat and even cause a fire.
- 6. Do not insert the power plug if the socket is loose, there is a risk of electric shock or fire.
- 7. Switch off the appliance and disconnect it from the main power before you clean or move it.
- 8. Never unplug the appliance by pulling on the electrical cord. Always grip the plug firmly and pull straight out from the socket to prevent damaging the power cord.
- 9. Do not operate the appliance without the cover over interior lighting.

- 10. Any electrical component must be replaced or repaired by a qualified electrician or authorized service engineer. Only genuine replacement parts should be used.
- 11. To avoid eye injury, do not look direct into the LED light located in the refrigerator compartment. If it is not functioning correctly, consult a qualified, registered electrician or replace it in accordance with the cleaning and care chapter.
- 12. The refrigerant isobutene (R600a) is contained within the refrigerant circuit of the appliance. During transportation and installation of the appliance, ensure that none of the components of the refrigerant circuit becomes damaged. The refrigerant (R600a) is flammable.
- 13. Risk of child entrapment. Before you throw away your old appliance:

Take off the doors

Leave the shelves in place so that children may not easily climb inside.

CAUTION

- 1. Don't store products which contain flammable propellants (e.g. spray cans) or explosive substances in the appliances.
- 2. Avoid open flames (candles, lamps etc.) and sources of ignition.
- 3. Thoroughly ventilate the room in which the appliance is situated.
- 4. Unpack and check through the appliance. Should any damage be evident, dont plug in the appliance but contact the shop immediately from which you purchased it. Keep all packing materials in this case.
- 5. We recommend that you wait for 4 hours before connecting the appliance to allow the refrigerant to flow back into the compressor.

General safety and daily use

It is important to use your appliance safely. We recommend that you follow the guidelines below.

We recommend that you keep this users manual with the appliance for future reference.

This appliance is intended to be used in households and similar applications such as:

- -Staff kitchen-areas in shops, offices and other working environments;
- -Clients in hotels, motels and other residential types of environment;
- -Bed and breakfast type of environments;
- -Catering and similar non-retail applications.

Lack of experience and knowledge, unless they have supervision or been given instruction concerning use of the appliance. Children should be supervised to ensure that they do not play with the appliance.

Store any food in accordance with the storage instructions from the manufacturer.

Don't try to repair the appliance yourself. It is dangerous to alter the specifications or modify this product in any way. Any damage to the power cord may cause a short circuit, fire or electric shock.

Dont place too much food directly against the air outlet on the rear wall of both the refrigerator and freezer compartment, as it affects sufficient air circulation.

Dont place hot items near the plastic components of this appliance.

Frozen food must not be refrozen once it has been thawed out

Dont store bottled or canned drinks (especially carbonated drinks) in the freezer compartment. Bottles and cans may explode.

Use caution consuming popsicles or ice cubes straight from the freezer as this can cause freezer burn to the mouth and lips.

Safety for children and infirm persons

Keep all packaging away from children to avoid risk of suffocation.

Protect children from being scalded by touching the compressor at the rear bottom of appliance

Dont place items on top of the appliance as this could cause injury should they fall off.

Never allow children to play with the appliance by hanging or standing over or on the doors, racks, shelves and drawers etc.

Refrigerator Overview













- 3 Glass shelf
- 4 Crisper cover
- 6 Crisper Drawer
- 6 Ice maker (optional)
- Ice bucket (inside/optional)
- 8 Upper freezer drawer

Package Contents

- 16 Handle(x2)
 - long handle for fridge door, with screws (x2) assembled
 - short handle for freeze door, with screws (x2) assembled Spare parts, used when screws assembled missed
 - A -hexagon socket cap screws (x2)



- 10 Adjustable bottom feet
- Half Width Door Bin (x4)
- Door Gasket
- Full Width Door Bin
- Roll wheel
- Fridge door
- Freezer door

Spare parts, used when reversing the door

- Middle left hinge
- Left hinge cover
- 20 Upper left hinge
- Stopper block
- 22 Handle supports (x4)

Assembly tool:

- B -Allen Wrench1/8"
- C-Allen Wrench 5/32"
- D-Wrench 7/8"



♠ NOTE

- Due to unceasing modification of our products, your refrigerator may be slightly different from this instruction manual, but its functions and using methods remain the same.
- To get the best energy efficiency of this product, please place all shelves, drawers and baskets on their original position as the illustration above.



Installing Your New Appliance

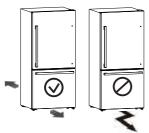
Before using the appliance for the first time, you should be informed of the following tips.



Warning!

For proper installation, this refrigerator must be placed on a level surface of hard material that is the same height as the rest of the flooring. This surface should be strong enough to support a fully loaded refrigerator.

The rollers, which are not castors, should be only used for forward or backward movement. Moving the refrigerator sideways may damage your floor and the rollers.



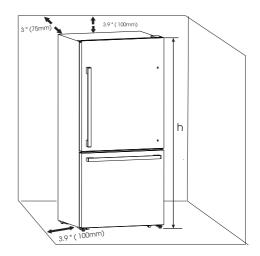
Ventilation of appliance

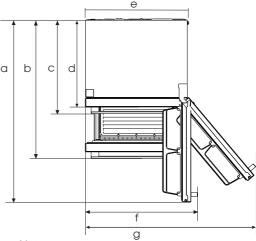
In order to improve efficiency of the cooling system and save energy, it is necessary to maintain good ventilation around the appliance for the dissipation of heat. For this reason, sufficient clear space should be available around the refrigerator.

Suggestion

It is advisable for there to be at least 3 inches (75mm) of clearance from the back of the fridge to the wall, at least 3.9 inches (100mm) of clearance from its top, at least 3 3.9 inches (100mm) from its side to the wall and a clear space in front to allow the doors to open 130°. As shown in following diagrams.

	dimension
а	56.3" (1430mm)
b	43.3"(1101mm)
С	29.1" (740mm)
d	26.6" (675.5mm)
е	31.1" (790mm)
f	34.3" (870mm)
g	52 " (1321mm)
h	69.1" (1756 mm)



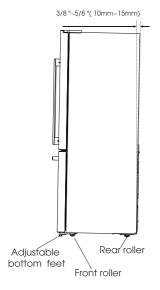


Note:

- •This appliance performs well with ambient temperature between 55°F (12.8°C) to 110°F (43.3°C). The appliance may not work properly if left at a temperature above or below the indicated range.
- •Stand your appliance in a dry place to avoid high moisture.
- Keep the appliance out of direct sunlight, rain or frost. Stand the appliance away from heat sources such as stoves, fires or heaters.

Leveling of appliance

- •For sufficient leveling and air circulating in the lower rear section of the appliance, the bottom feet may need to be adjusted. You can adjust them manually by hand or by using a suitable tool.
- •To allow the doors to self-close, tilt the top backwards by 3/8~5/8 inches (10-15mm).





Tools you may need

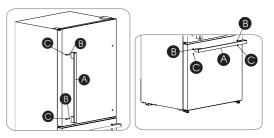
Not		
provided	Philips Screwdriver & Slotted Screwdriver	Socket Wrench (5/16", 8mm)
		ß
Provided	Allen Wrench (5/32″,4mm) (1/8″,3mm)	Wrench

Installing the handles

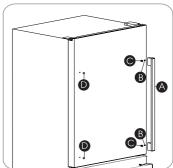
Before you use the appliance, you have to install the handles provided in the fridge chamber.

The longer one is fridge door handle, the shorter one is freezer door handle. Please follow procedures below to install and reverse the handle.

• Take out the screw hole covers on the doors, install the handle supports(C). Place the handle (A) on the door by fitting the handle over the handle supports (C), then fasten the screws (B) with 3mm Allen wrench (provided in plastic bag).



•When you reverse the fridge door, please move the handle (A), the screws (B) and the handle supports (C) to the right side. Move the screw hole covers (D) to the left side.



Reversing the fridge door

The side at which the door opens can be changed, from the right side (as supplied) to the left side, if the installation site requires.

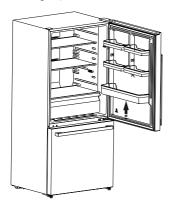
⚠ Warning!

When reversing the door, the appliance must not be connected to the mains. Ensure that the plug is removed from the mains socket..

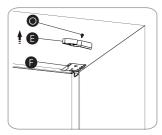
Note:

When required, tilt the refrigerator back in order to gain access to the base, you should rest the appliance on soft foam packaging or similar material to avoid damaging the backboard of the refrigerator. To reverse the door, the following steps are generally recommended.

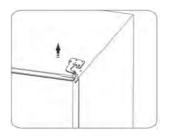
1. Stand the refrigerator upright. Open the upper door to take out all door racks (to avoid racks damaged) and then close the door.



2. With the door closed, loosen the screw (O) and remove the upper hinge cover (E) on the top right side of appliance and remove 3 special flange screws (F) with socket wrench. Keep the upper hinge cover for future reference.



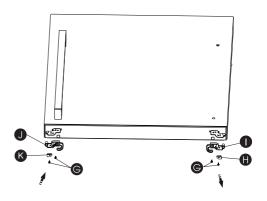
3. Remove the upper hinge (Please hold upper door by hand when installing).



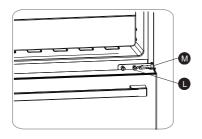
4. Use your both hands to open the door more than 90°. Lift it up and take it off.



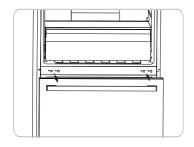
5. Loosen the two screws(G) on the right bottom of the fridge door, then take out the right stopper block(H) and the right door stopper(I). Then install the left stopper block(K) and the left door stopper(J) (provided in the plastic bag)



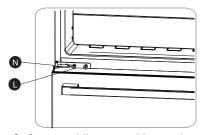
6. Open the freezer door, then loosen 2 screws (i) with 5/32" Allen Wrench (provided in plastic) and remove middle hinge (M). Keep the middle hinge (M) for future reference.



7. Change screw hole covers on middle cover plate from left to right.



8 . Put out the left middle hinge (N) (provided in plastic). Then screw it with 2 screws (L) from right side.



9. Screw out the upper hinge axis turn the upper hinge over and fix axis on it. Then place it at side for use.



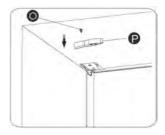
10. Close the freezer door. Refer to step 4, put the fridge door back on the other side, then close the fridge door and move it to an appropriate position.



11. Put the upper hinge on the top left side refer to step 3.



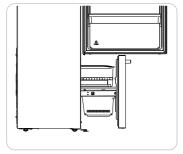
12. Put out the upper hinge cover (P) from plastic bag provided, install them refer to step 2.



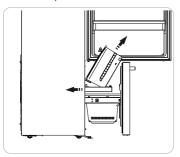
Freezer Door Removal

In case your home access door is too narrow for the refrigerator to pass through, remove the refrigerator doors and drawers as follows.

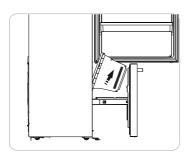
1. Firstly, open the upper door, then pull out the freezer door and upper freezer drawer to the final position.



2. Take out the upper freezer drawer by lifting it up from the rail system, then push the rail system back.



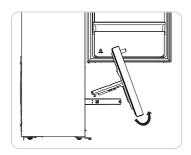
3. Remove the lower freezer drawer by lifting it up.



4. Remove the 2 screws attached to the supporting frame.



5. Pull out the freezer door and lift it up in the direction of the arrow.



Re-assembling the freezer door

To reattach the drawer after you moved the appliance to its final location, assemble the parts in reverse order.

Installing the water lines

In order for the ice maker to operate properly, a water line is required.

You may need to purchase a water purifying system to do that.

The water connection must be made by a qualified plumber.

If the refrigerator is installed in an area with low water pressure (below 30psi/207KPa), you can install a booster pump to compensate for the low pressure.

- -the maximum inlet water pressure is 101.5psi/700kPa;
- -the minimum inlet water pressure is 30psi/207kPa.

Important:Operation outside the water pressure range may cause malfunction and severe,damaging water leaks.

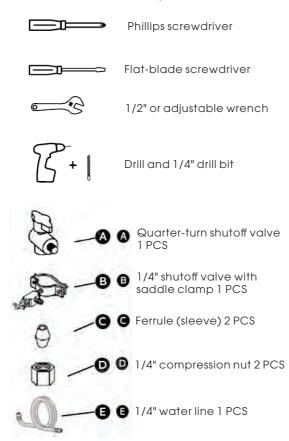
Note: If the water pressure is less than what is required, ice cubes could be hollow or irregularly shaped.

(1) Connect Water Line to Household Water

Following are two methods of connecting to your household water supply. Use the instructions specific to your installation.

IMPORTANT: Turn off main water supply. Turn on nearest faucet long enough to clear the line of water.

You will need the following tools(not supplied).



Method 1: Quarter-turn Shutoff Valve

Gather the required tools and parts before starting installation.

- 1. Use a quarter-turn shutoff valve or the equivalent served by a household supply line. NOTE: To allow sufficient water flow to the refrigerator, a minimum 1/2" household supply line is recommended.
- 2. Using the ferrule (sleeve) and 1/4" compression nut, connect the 1/4" water line to the quarter-turn shutoff valve.

NOTE: Do not overtighten.



- Quarter-turn Shutoff Valve
- G Ferrule (Sleeve)
- 1/4" compression nut
- 1/4" Water Line
- Household Supply Line
- 3. Place the free end of the 1/4" water line into an empty container or sink.
- 4. Turn on main water supply and open quarter-turn shutoff valve to flush the 1/4" water line of any contaminants. Run water until it is clear.

Method 2: Shutoff Valve With Saddle clamp

NOTE: Do not use a piercing-type or 3/16" (4.76 mm) saddle valve which reduces water flow and clogs easier.

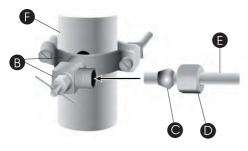
1. Find a 1/2" to 11/4" (12.7 mm to 31.8 mm) vertical water inlet near the refrigerator.

IMPORTANT:

- Make sure it is a cold household supply line.
- Horizontal pipe will work, but the following procedure must be followed: Drill on the top side of the pipe, not the bottom. This will help keep water away from the drill. This also keeps normal sediment from collecting in the valve.
- 2. Determine the length of 1/4" water line you need. Measure from the connection on the rear of the refrigerator to the water pipe. Add 7 ft (2.1 m)to allow for cleaning. Use 1/4" (6.35 mm) O.D. (outside diameter) water line.
- 3. Using a cordless drill, drill a 1/4" hole in the household supply line you have selected.
- 4. Fasten the 1/4"shutoff valve to the household supply line with the saddle clamp. Be sure the outlet solidly in the end is 1/4" drilled hole in the household supply line and that the washer is under the saddle clamp.

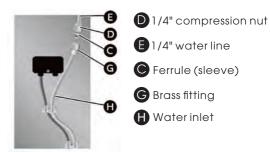
Tighten the packing nut. Tighten the saddle clamp screws slowly and evenly so the washer makes a watertight seal. Do not overtighten.

Only Applicable to models with Ice Maker



- Line
- Household Supply Ferrule (sleeve)
- B 1/4" shutoff valve with saddle clamp
- 1/4" compression nut
- 1/4" water line
- 5. Slip the ferrule(sleeve) and 1/4" compression nut on the 1/4" water line as shown. Insert the end of the tubing into the outlet end squarely as far as it will go. Screw 1/4" compression nut onto outlet end with adjustable wrench. Do not overrighten or you may crush the 1/4" water line.
- 6. Place the free end of the 1/4" water line into an empty container or sink.
- 7. Turn on main water supply and open shutoff valve to flush the 1/4" water line of any contaminants. Run water until it is clear. Connect Water Line to Refrigerator.

- 4. Insert the free end of the 1/4" water line into the brass fitting attached to the water inlet on the back of the refrigerator.
- 5. Slide the 1/4" compression nut over the ferrule (sleeve) and screw the 1/4" compression nut onto the brass ftting.

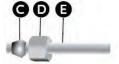


- 6. Confrm 1/4" water line is secure by gently pulling on it.
- 7. Turn on water supply and check for leaks. Correct any leaks.

(2) Connect Water Line to Refrigerator

IMPORTANT: If you turn the refrigerator on before the water is connected, turn off the ice maker.

- 1. Unplug refrigerator or disconnect power.
- 2. Close shutoff valve.
- 3. Thread a 1/4" compression nut and ferrule (sleeve) onto the free end of the 1/4" water line.



- Ferrule (sleeve)
- 1/4" compression nut
- 1/4" water line

Display Controls

Please use the instructions and images below as a reference when using your appliance. Your exact model may be slightly different than the image below.

Models with ice maker





Controlling the temperature

We recommend that when you start your refrigerator for the first time, the temperature for the refrigerator is set to 39°F(4°C) and the freezer is set to 0°F(-18°C). If you want to change the temperature, follow the instructions below. Caution! When you set a temperature, you set an average temperature for the whole refrigerator cabinet. Temperatures inside each compartment may vary from the temperature displayed on the panel, depending on how much food you store and where you place them. Ambient temperature may also affect the actual temperature inside the appliance.

To toggle between Celsius and Fahrenheit on the display, press and hold the "TEMP." button for three seconds.

2. Fridge



Press the "ZONE" button until the "Fridge" icon lights up, then press the "TEMP." button to select a temperature setting. If you have set the temperature type to Fahrenheit, the temperature settings cycle from 44°F to 34°F.

If you have set the temperature type to Celsius, the temperature settings cycle from 7°C to 1°C.

$$7^{\circ}C - 6^{\circ}C - 5^{\circ}C$$

3. Freezer



Press the "ZONE" button until the "Freezer" icon lights up, then press the "TEMP." button to select a temperature setting.

If you have set the temperature type to Fahrenheit, the temperature settings cycle from 7°F to -11°F.

If you have set the temperature type to Celsius, the temperature settings cycle from -14°C to -24°C.

4. Super Cool



Super Cool can refrigerate the food quicker and keep food fresh for a longer period. This is useful to activate before inserting a large amount of warm/room temperature food.

- Press the "MODE" button to activate this function. The "Super Cool" icon will be illuminated and the fridge temperature indicator will display 34°F (1°C).
- Super Cool will automatically turn off after 3 hours.
- When super Cool function is on you can turn it off by pressing the "MODE" or setting fridge temperature. To manually turn off the Super Cool function, the fridge

temperature setting will revert back to the previous setting.

5. Energy saving



Press the "MODE" button to turn on the energy saving function, the "Energy saving" icon will be illuminated.

- When the energy saving function is on, the temperature of fridge is automatically switched to 43°F (6°C) and the temperature of freezer is automatically switched to 1°F(-17°C).
- When energy saving function is on you can switch it off by pressing the "MODE" or "TEMP." button and the refrigerator temperature setting will revert back to the previous setting.

6. Super Freeze



Super Freeze will quickly lower the temperature within the freezer so food will freeze faster than usual. This feature also helps to keep vitamins and nutrition of fresh food fresh for longer period.

- Press the "MODE" button to activate this function. The "Super Freeze" icon will be illuminated and the temperature for the freezer is set to -11°F (-24°C).
- Super freezer will automatically turn off after 52 hours.
- When Super Freeze function is on you can turn it off by pressing by pressing the "MODE" or setting freezer temperature. To manually turn off the Super freezer function, the freezer temperature setting will revert back to the previous setting.

NOTE: When you selecting the Super Freeze function, ensure there are no bottled or canned drinks (especially carbonated drinks) in the freezer compartment. Bottles and cans may explode.

7. ICE(models with ice maker)



The ice maker is located inside the freezer compartment, near the top of the compartment. When the ice maker makes ice, the ice is stored in ice storage box inside the upper freezer drawer.

- Press the "ICE" button to turn the ice maker on or off. When the ice maker is turned on, the ⊌ icon lights.
- To use ice, open the freezer compartment door, then pull open the upper freezer drawer and remove ice from the storage box.

8. POWER



Press and hold the "POWER" button for three seconds to turn the power function on or off. When the power function is on, the () icon lights and the display board will show "OF".

NOTE:

When the power function is on, the refrigerator is stopped cooling.

9. Door Alarm

- When the door of fridge or freezer is open over 2 minutes, the control panel will show "dr". The door alarm wil turn off about 8 minutes later.
- To save energy, don't keep the door open for a long time when using refrigerator. In case of door alarm, it can clear door alarm by closing the doors.

10. Demo mode

- Demo Mode is for store displaying only.
- In this mode, the light and the display operation is normal, but the refrigerator is not cooling. When the refrigerator is in the Demo Mode, if consumers open the door or no keys operation for 30 seconds with the door opened, the temperature control panel will show as follow from A to F.



• To exit this mode, you could press the leftmost key and the rightmost key at the same time for 3 seconds, then you can see the whole control panel light up for 1 second.

NOTE: The Demo Mode stays on even if the refrigerator powers off. If the consumers enter the mode with unintentional operation, you should exit it as soon as possible, since the refrigerator will not cool in this mode, which will cause the food going bad.

Using your Refrigerator

This section tells you how to use most of the useful features. We recommend that you read through them carefully before using the appliance.

1. Using your refrigerator compartment

The refrigerator compartment is suitable for storage of vegetables and fruit. Food inside should be packed to store in order to avoid losing moisture or flavor permeating into other foods.



▲ CAUTION

Never close the refrigerator door while the shelves, crisper and/or telescopic slides are extended. It may damage both them and the refriaerator.

Glass shelves and Door racks

The refrigerator compartment is provided with several alass shelves and several different door racks, which are suitable for the storage of eggs, canned liquid, bottled drinks and packed food. They can be placed at different heights according to your need. However, do not place too many heavy things in racks. Before you lift up the door bin vertically, please take the food out.



Drawer

This is suitable for storage of fruits and vegetables. And it can be taken out to be cleaned. To take it out, open the door to the final location first. Then pull out the drawer and tilt up the front of the crisper after moving slightly in the direction.

2. Using the freezer compartment

The freezer compartment is provided with an upper drawer and a lower drawer. To remove all of them, refer to page 9 for disassembly instrution. 3. Automatic icemaker (Models with Ice Maker) Icemaker makes Ice automatically.



Note:

- When the ice maker dumps ice into the ice box, any sounds are part of normal operation.
- If ice is not dispensed for a long period of time, it may clump in the Ice box. If this occurs, please remove all the ice and empty the box.
- In case of prolonged absence and the ice maker is not used, close the water valve to prevent leaks.

It is recommended that the first several ice charges be discarded to ensure highest auality of Ice.

Do not store cans or containers that will burst when frozen.

Do not allow your children to touch the ice maker. This could cause injury.

Cleaning and Care

For hygienic reasons the appliance (including exterior and interior accessories) should be cleaned at least every two months.



CAUTION

The appliance must not be connected to the wall outlet during cleaning. Danger of electrical shock! Before cleaning, switch the appliance off and remove the plug from the wall outlet socket.

Exterior cleaning

To maintain good appearance of your appliance, you should clean it regularly.

Spray water onto a cleaning cloth instead of spraying directly on the surface of the appliance. This helps ensure an even distribution of moisture to the surface.

Clean the doors, handles and cabinet surfaces with a mild detergent and then wipe dry with a soft cloth.



CAUTION

Dont use sharp objects to clean with, as they are likely to scratch the surface.

Dont use Thinner, Car detergent, bleach, ethereal oil, abrasive cleansers or organic solvent such as Benzene for cleaning. They may damage the surface of the appliance and may cause fire.

Interior cleaning

You should clean the appliance interior regularly. It will be easier to clean when food stocks are low. Wipe the inside of the fridge freezer with a weak solution of backing soda and water, and then rinse with warm water using a wrung-out sponge or cloth. Wipe completely dry before replacing the shelves and baskets. Thoroughly dry all surfaces and removable parts before putting them back into place. Although this appliance automatically

defrosts, a layer of frost may occur on the freezer compartments interior walls if the freezer door is opened frequently or kept open too long. If the frost is too thick, choose a time when the freezer is nearly empty and proceed as follows:

- 1. Remove existing food and accessories baskets, unplug the appliance from the main power and leave the doors open. Ventilate the room thoroughly to accelerate the process.
- 2. When defrosting is completed, clean your freezer as described above.



WARNING

Do not use sharp objects to remove frost from the freezer compartment. Only after the interior is completely dry should the appliance be switched back on and plugged back into the main socket.

Door gasket cleaning

Take care to keep door gasket clean. Sticky food and drinks can cause aasket to stick to the cabinet and tear when you open the door. Wash gasket with a mild detergent and warm water. Rinse and dry it thoroughly after cleaning.



CAUTION

Only after the door seals are completely dry should the appliance be powered on

Replacing the LED light

Warning: The LED light must be replaced by a competent person. If the LED light is damaged, follow the steps below:

- 1. Unplug your appliance.
- 2. Remove light cover by rising up and pulling out the LED light.
- 3. Hold the LED light with one hand and pull it with the other hand while pressing the connector latch.
- 4. Replace LED light and snap it correctly in place and recover the light cover.

Helpful Hints and Tips

Energy Saving Tips

We recommend that you follow the tips below to save energy.

Try to avoid keeping the door open for long periods in order to conserve energy. Ensure the appliance is away from any sources of heat (direct sunlight, electric oven or cooker etc.)

Dont set the temperature colder than necessary.

Don't store warm food or evaporating liquid in the appliance.

Place the appliance in a well ventilated, humidity free, room. Please refer to Installing your New Appliance chapter.

If the diagram shows the correct combination for the drawers, crisper and shelves, do not adjust the combination as this is designed to be the most energy efficient configuration.

Hints for fresh food refrigeration

Do not place hot food directly into the refrigerator or freezer, the internal temperature will increase resulting in the compressor having to work harder and will consume more energy.

Do cover or wrap the food, particularly if it has a strong flavor.

Place food properly so that air can circulate freely around it.

Hints for refrigeration

For Meat: (all types) wrap in cling wrap and place on the glass shelf above the vegetable drawer. Always follow food storage times and use by dates suggested by manufacturers.

Cooked food, cold dishes, etc.: They should be covered and placed on any shelf.

Fruit and vegetables:
They should be stored in the special drawer provided.

Butter and cheese:

Should be wrapped in airtight foil or plastic film wrap.

Milk bottles:

Should have a lid and be stored in the door racks.

Hints for freezing

When first starting-up or after a period out of use, let the appliance run at least 2 hours on the higher settings before putting food in the compartment.

Prepare food in small portions to enable it to be rapidly and completely frozen and to make it possible to subsequently thaw only the quantity required.

Wrap up the food in aluminum foil or cling wraps which are airtight.

Do not allow fresh, unfrozen food to touch the food which is already frozen to avoid temperature rise of the latter.

lced products, (ice cubes, popsicles): if consumed immediately after removal from the freezer compartment, will probably cause frost burns to the skin.

It is recommended to label and date each frozen package in order to keep track of the storage time.

Hints for the storage of frozen food

Ensure that frozen food has been stored correctly by the food retailer

Once defrosted, food will deteriorate rapidly and should not be re-frozen. Do not exceed the storage period indicated by the food manufacturer.

Switching off your appliance

If the appliance needs to be switched off for an extended period, the following steps should be taken prevent mold on the appliance.

- 1. Remove all food.
- 2. Remove the power plug from the main socket.
- 3. Clean and dry the interior thoroughly.
- 4. Ensure that all the doors are wedged open slightly to allow air to circulate

Troubleshooting

If you experience a problem with your appliance or are concerned that the appliance is not functioing correctly, you can carry out some easy checks before calling for service, please see below.

WARNING

- 1. Don't try to repair the appliance yourself. If the problem persists after you have made the checks mentioned below, contact a qualified electrician, authorized service engineer or the shop where you purchased the product.
- 2. A child entrapment warning statement is included in either the operating instructions or in a use and care manual provided with each refrigerator.

Problem	Possible Cause & Solution
	Check whether the power cord is plugged into the power outlet properly.
Appliance is not working correctly	Check the fuse or circuit of your power supply, replace if necessary.
	The ambient temperature is too low. Try setting the chamber temperature to a colder level to solve this problem.
	It is normal that the freezer is not operating during the defrost cycle, or for a short time after the appliance is switched on to protect the compressor.
Odours from the	The interior may need to be cleaned
compartments	Some food, containers or wrapping cause odours.
Noise from the appliance	The sounds below are quite normal: Compressor running noises, Air movement noise from the small fan motor in the freezer compartment or other compartments. Gurgling sound similar to water boiling. Popping noise during automatic defrosting. Clicking noise before the compressor starts. Clicking noise when you get the water. The motor running noises when you get ice.
	Other unusual noises are due to the reasons below and may need you to check and take action: The cabinet is not level. The back of appliance is touching the wall. Bottles or containers have fallen or are rolling.

The motor runs continuously	It is normal to frequently hear the sound of the motor, it will need to run more when in following circumstances: Temperature setting is set colder than necessary Large quantity of warm food has recently been stored within the appliance. The temperature outside the appliance is high. Doors are kept open too long or too often. After installing the appliance or it has been switched off for a long time.
A layer of frost occurs in the compartment	Check that the air outlets are not blocked by food and ensure food is placed within the appliance to allow sufficient ventilation. Ensure that door is fully closed. To remove the frost, please refer to the Cleaning and Care chapter.
Temperature inside is too warm	You may have left the doors open too long or too frequently; or the doors are kept open by some obstacle; or the appliance is located with insufficient clearance at the sides, back and top
Temperature inside is too cold	Increase the temperature by following the Display Controls chapter.
Doors cant be closed easily	Check whether the top of the refrigerator is tilted back by 10-15mm to allow the doors to self-close, or if something inside is preventing the doors from closing.
The light is not working	The LED light may be damaged. Refer to replace LED lights in Cleaning and Care chapter. The control system has disabled the lights due to the door being kept open too long. Close and reopen the door to reactivate the lights.
Hear water bubbling in the refrigerator	This is normal. The bubbling comes from the refrigerant coolant liquid circulating through the refrigerator.

About the ice maker

PROBLEM	POSSIBLE CAUSE(S)	SOLUTION
The ice maker is not producing ice, enough ice, or cubes are hollow.	lce maker is not turned on	Press and hold "ICE" key on the panel to turn On/Off the ice maker. See "Display Controls."
	New installation	Wait 24 hours after installation for ice production to begin.
	Kink in the water line	Straighten the water supply line.
	Inadequate water pressure	Contact a licensed, qualified plumber.

Disposal of the appliance

A DANGER

It is prohibited to dispose of this appliance as household waste.

Packaging materials

Packaging materials with the recycle symbol are recyclable. Dispose of the packaging into a suitable waste collection container to recycle it.

Before disposal of the appliance

- 1. Pull out the main plug from the main socket.
- 2. Cut off the power cord and discard with the main plug.



WARNING

Potential Suffocation Hazard! Potential death or brain damage could occur. Remove doors to prevent potential suffocation.

- 1. To prevent potential suffocation hazard, remove your old refrigerators doors completely immediately. Leave shelves installed to help block children from climbing on or getting inside.
- 2. When disposing of the appliance do so only at an authorized waste disposal center. Do not expose

Refrigerators contain refrigerant and gases in the insulation. Refrigerant and gases must be disposed of professionally as they may cause eye injuries or ignition. Ensure that tubing of the refrigerant circuit is not damaged prior to proper disposal

Correct Disposal of this product
This symbol on the product or in its packing indicates that this product may not be treated as household waste. Instead, it should be taken to the appropriate waste collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by the inappropriate waste handling of this product. For more detailed information about the recycling of this product, please contact your local council, your household waste disposal service, or the shop where you purchased the product.

Copyright Statement

© 2018 Hisense Company Ltd. All Rights Reserved.

All material in this User Manual is the property of Hisense Company Ltd. and its subsidiaries, and is protected under US, CANADA, MEXICO and International copyright and/or other intellectual property laws. Reproduction or transmission of the materials, in whole or in part, in any manner, electronic, print, or otherwise, without the prior written consent of Hisense Company Ltd. is a violation of Hisense Company Ltd. rights under the aforementioned laws.

No part of this publication may be stored, reproduced, transmitted or distributed, in whole or in part, in any manner, electronic or otherwise, whether or not for a charge or other or no consideration, without the prior written permission of Hisense Company Ltd.

Requests for permission to store, reproduce, transmit or distribute materials may be made to one of the following addresses:

USA: Hisense USA Corporation

7310 McGinnis Ferry Road Suwanee, GA 30024

CANADA: Hisense Canada Co., Ltd

2283 Argentia Road, Unit 16 Mississauga, ON, Canada

L5N 5Z2

MEXICO: Hisense Mexico S. de R.L. de C.V.

Blvd. Miguel de Cervantes Saavedra No 301 Torre Norte Piso 2, Col. Ampliación Granada Miguel Hidalgo, Ciudad de México, C.P. 11520

Hisense, and any and all other Hisense product names, logo's, slogans or marks are registered trademarks of Hisense Company Ltd. and its subsidiaries. All other trademarks are the property of their respective holders.

© 2018. All rights reserved. Hisense and the Hisense logo are registered trademarks of Hisense. Other brand and product names are registered trademarks of their respective owners.

Disclaimer:

Images throughout this document are for illustrative purposes only and may differ from the actual product.