# FENN-AIR RANGE WARRANTY

#### Full One Year Warranty - Parts and Labor

For **one (I) year** from the original retail purchase date, any part which fails in normal home use will be repaired or replaced free of charge.

#### **Limited Warranties - Parts Only**

**Second Year -** After the first year from the original purchase date, parts which fail in normal home use will be repaired or replaced free of charge for the part itself, with the owner paying all other costs, including labor, mileage, transportation, trip charge and diagnostic charge, if required.

Third Through Fifth Year - From the original purchase date, parts listed below which fail in normal home use will be repaired or replaced free of charge for the part itself, with the owner paying all other costs, including labor, mileage, transportation, trip charge and diagnostic charge, if required.

#### Sealed Gas Burners

#### **Canadian Residents**

The above warranties only cover an appliance installed in Canada that has been certified or listed by appropriate test agencies for compliance to a National Standard of Canada unless the appliance was brought into Canada due to transfer of residence from the United States to Canada.

### Limited Warranty Outside the United States and Canada - Parts Only

For two (2) years from the date of original retail purchase, any part which fails in normal home use will be repaired or replaced free of charge for the part itself, with the owner paying all other costs, including labor, mileage, transportation, trip charge and diagnostic charge, if required.

The specific warranties expressed above are the **ONLY** warranties provided by the manufacturer. These warranties give you specific legal rights, and you may also have other rights which vary from state to state.

## WHAT IS NOT COVERED BY THESE WARRANTIES:

- 1. Conditions and damages resulting from any of the following:
  - a. Improper installation, delivery, or maintenance.
  - **b.** Any repair, modification, alteration, or adjustment not authorized by the manufacturer or an authorized servicer.
  - c. Misuse, abuse, accidents, or unreasonable use.
  - d.Incorrect electric current, voltage, or supply.
  - e. Improper setting of any control.
- 2 Warranties are void if the original serial numbers have been removed, altered, or cannot be readily determined.
- 3. Light bulbs.
- 4. Products purchased for commercial or industrial use.
- **5.** The cost of service or service call to:
  - a. Correct installation errors.
  - **b.** Instruct the user on the proper use of the product.
  - **c.** Transport the appliance to the servicer.
- 6. Consequential or incidental damages sustained by any person as a result of any breach of these warranties. Some states do not allow the exclusion or limitation of consequential or incidental damages, so the above exclusion may not apply.

#### IF YOU NEED SERVICE

- Call the dealer from whom your appliance was purchased or call Maytag Services<sup>SM</sup>, Jenn-Air Customer Assistance at I-800-JENNAIR (1-800-536-6247) to locate an authorized servicer.
- Be sure to retain proof of purchase to verify warranty status. Refer to WARRANTY for further information on owner's responsibilities for warranty service.
- If the dealer or service company cannot resolve the problem, write to Maytag Services<sup>SM</sup>, Attn: CAIR<sup>®</sup> Center, P.O. Box 2370, Cleveland, TN 37320-2370, or call I-800-JENNAIR (I-800-536-6247).

U.S. customers using TTY for deaf, hearing impaired or speech impaired, call 1-800-688-2080.

**NOTE:** When writing or calling about a service problem, please include the following information:

- a. Your name, address and telephone number;
- **b.** Model number and serial number:
- c. Name and address of your dealer or servicer;
- d. A clear description of the problem you are having;
- e. Proof of purchase (sales receipt).
- User's guides, service manuals and parts information are available from Maytag Services<sup>SM</sup>, Jenn-Air Customer Assistance.