

# JENN-AIR WARRANTY

## Full One Year Warranty - Parts and Labor

For **one (1) year** from the original retail purchase date, any part which fails in normal home use will be repaired or replaced free of charge.

**Please Note:** This full warranty applies only when the appliance is located in the United States or Canada. Appliances located elsewhere are covered by the limited warranties only, including parts which fail during the first year.

## Limited Warranties - Parts Only

**Second Through Fifth Year** - From the original purchase date, parts listed below (If applicable to the appliance purchased) which fail in normal home use will be repaired or replaced free of charge for the part itself, with the owner paying all other costs, including labor, mileage and transportation, trip charge and diagnostic charge, if required.

- **Touch pad and microprocessor**
- **Magnetron tube**
- **Glass-ceramic Cooktop: Due to thermal breakage**
- **Electric Heating Elements: Surface, broil and bake elements on electric cooking appliances.**
- **Electronic Controls**
- **Sealed Gas Burners**

## Canadian Residents

This warranty covers only those appliances installed in Canada that have been listed with Canadian Standards Association unless the appliances are brought into Canada due to transfer of residence from the United States to Canada.

*The specific warranties expressed above are the **ONLY** warranties provided by the manufacturer. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.*

CUSTOMER'S SOLE AND EXCLUSIVE REMEDY UNDER THIS WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. MAYTAG CORPORATION SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LIMITATIONS ON THE DURATION OF IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS, SO THESE EXCLUSIONS OR LIMITATIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY STATE TO STATE OR PROVINCE TO PROVINCE.

## What is Not Covered By These Warranties

1. Conditions and damages resulting from any of the following:
  - a. Improper installation, delivery, or maintenance.
  - b. Any repair, modification, alteration, or adjustment not authorized by the manufacturer or an authorized servicer.
  - c. Misuse, abuse, accidents, unreasonable use, or acts of God.
  - d. Incorrect electric current, voltage, or supply.
  - e. Improper setting of any control.
2. Warranties are void if the original serial numbers have been removed, altered, or cannot be readily determined.
3. Light bulbs.
4. Products purchased for commercial or industrial use.
5. The cost of service or service call to:
  - a. Correct installation errors.
  - b. Instruct the user on the proper use of the product.
  - c. Transport the appliance to the servicer and back.
6. Consequential or incidental damages sustained by any person as a result of any breach of these warranties. Some states do not allow the exclusion or limitation of consequential or incidental damages, so the above exclusion may not apply.

## If You Need Service

First see the Troubleshooting section in your Use and Care Guide or call Maytag Services, LLC, Jenn-Air Customer Assistance at 1-800-JENNAIR (1-800-536-6247) U.S.A. and Canada.

## To Obtain Warranty Service

To locate an authorized service company in your area, contact the dealer from whom your appliance was purchased or call Maytag Services, LLC, Jenn-Air Customer Assistance. Should you not receive satisfactory warranty service, call or write:

Maytag Services, LLC

Attn: CAIR® Center

P.O. Box 2370, Cleveland, TN 37320-2370

**U.S. and Canada 1-800-JENNAIR (1-800-536-6247)**

**U.S. customers using TTY for deaf, hearing impaired or speech impaired, call 1-800-688-2080.**

**Note:** When contacting Maytag Services, LLC, Jenn-Air Customer Assistance about a service problem, please include the following:

- a. Your name, address and telephone number;
- b. Model number and serial number of your appliance;
- c. Name and address of your dealer and date appliance was purchased;
- d. A clear description of the problem you are having;
- e. Proof of purchase.

Use and Care guides, service manuals and parts information are available from Maytag Services, LLC, Jenn-Air Customer Assistance.