

WARRANTY & SERVICE

Jenn-Air Refrigerator Warranty

Full One Year Warranty - Parts and Labor

One (1) year - From the date of original retail purchase, any part that fails in normal home use will be repaired or replaced free of charge.

Ice Maker - When purchased with the refrigerator and installed by the dealer the ice maker will be considered part of the refrigerator for warranty purposes..

Limited Warranty - Major Refrigeration Components

Second Through Fifth Year - After the first year from the date of original purchase, through the fifth year, the manufacturer will repair or replace, at its option, free of charge for parts and labor only, any part of the sealed refrigeration system (consisting of the compressor, evaporator, condenser, drier and connecting tubing) and the cabinet liner (exclusive of the door liner) which fail in normal home use. All other costs, including mileage, transportation, trip charge and diagnostic charge, if required, shall be the responsibility of the owner.

Limited Warranty - Puriclean™ II Water Filter, If Equipped

30 days - From the original retail purchase date, any part of the water filter cartridge which fails due to a defect in workmanship or materials will be replaced free of charge.

Please Note: This full warranty applies only when the appliance is located in the United States or Canada. Appliances located elsewhere are covered by the limited warranties only, including parts which fail during the first year.

Canadian Residents

This warranty covers only those appliances installed in Canada that have been listed with Canadian Standards Association unless the appliances are brought into Canada due to transfer of residence from the United States to Canada.

*The specific warranties expressed above are the **ONLY** warranties provided by the manufacturer. These warranties give you specific legal rights, and you may also have other rights which vary from state to state.*

CUSTOMER'S SOLE AND EXCLUSIVE REMEDY UNDER THIS WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. MAYTAG CORPORATION SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LIMITATIONS ON THE DURATION OF IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS, SO THESE EXCLUSIONS OR LIMITATIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY STATE TO STATE OR PROVINCE TO PROVINCE.

What is Not Covered By These Warranties:

1. Conditions and damages resulting from any of the following:
 - a. Improper installation, delivery, or maintenance.
 - b. Any repair, modification, alteration, or adjustment not authorized by the manufacturer or an authorized servicer.
 - c. Misuse, abuse, accidents, unreasonable use, or acts of God.
 - d. Incorrect electric current, voltage, or supply.
 - e. Improper setting of any control.
2. Warranties are void if the original serial numbers have been removed, altered or cannot be readily determined.
3. Light bulbs.
4. Products purchased for commercial or industrial use.
5. The cost of service or service call to:
 - a. Correct installation errors.
 - b. Instruct the user on the proper use of the product.
 - c. Transport the appliance to the servicer and back.
6. Consequential or incidental damages sustained by any person as a result of any breach of these warranties. Some states do not allow the exclusion or limitation of consequential or incidental damages, so the above exclusion may not apply.

If You Need Service

First see the Troubleshooting section in your Use and Care Guide or call the dealer from whom your appliance was purchased or call Maytag Services, LLC, Jenn-Air Customer Assistance at 1-800-JENNAIR (1-800-536-6247) U.S.A. and Canada to locate an authorized servicer.

Be sure to retain proof of purchase to verify warranty status. Refer to WARRANTY for further information on owner's responsibilities for warranty service. If the dealer or service company cannot resolve the problem, write to Maytag Services, LLC, Attn: CAIR Center, P.O. Box 2370, Cleveland, TN 37320-2370, or call 1-800-JENNAIR (1-800-536-6247) (USA and Canada). U.S. customers using TTY for deaf, hearing impaired or speech impaired, call 1-800-688-2080.

Notes: When writing or calling about a service problem, please include:

- a. Your name, address and telephone number;
- b. Model number and serial number;
- c. Name and address of your dealer or servicer;
- d. A clear description of the problem you are having;
- e. Proof of purchase (sales receipt).

User's guides, service manuals and parts information are available from Maytag Services, LLC, Customer Assistance.