

# MAYTAG® LAUNDRY WARRANTY

## LIMITED WARRANTY

For one year from the date of purchase, when this major appliance is installed, operated, and maintained according to instructions attached to or furnished with the product, Maytag brand of Whirlpool Corporation or Whirlpool Canada LP (hereafter "Maytag") will pay for factory specified replacement parts and repair labor to correct defects in materials or workmanship that existed when this major appliance was purchased.

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. Service must be provided by a Maytag designated service company. This limited warranty is valid only in the United States or Canada and applies only when the major appliance is used in the country in which it was purchased. This limited warranty is effective from the date of original consumer purchase. Proof of original purchase date is required to obtain service under this limited warranty.

## ITEMS EXCLUDED FROM WARRANTY

### This limited warranty does not cover:

1. Replacement parts or repair labor if this major appliance is used for other than normal, single-family household use or when it is used in a manner that is inconsistent to published user or operator instructions and/or installation instructions.
2. Service calls to correct the installation of your major appliance, to instruct you on how to use your major appliance, to replace or repair house fuses, or to correct house wiring or plumbing.
3. Service calls to repair or replace appliance light bulbs, air filters, or water filters. Consumable parts are excluded from warranty coverage.
4. Damage resulting from accident, alteration, misuse, abuse, fire, flood, acts of God, improper installation, installation not in accordance with electrical or plumbing codes, or use of products not approved by Maytag.
5. Cosmetic damage, including scratches, dents, chips or other damage to the finish of your major appliance, unless such damage results from defects in materials or workmanship and is reported to Maytag within 30 days from the date of purchase.
6. Pick up and delivery. This major appliance is intended to be repaired in your home.
7. Repairs to parts or systems resulting from unauthorized modifications made to the appliance.
8. Expenses for travel and transportation for product service if your major appliance is located in a remote area where service by an authorized Maytag servicer is not available.
9. The removal and reinstallation of your major appliance if it is installed in an inaccessible location or is not installed in accordance with Maytag published installation instructions.
10. Replacement parts or repair labor on major appliances with original model/serial numbers that have been removed, altered, or cannot be easily determined.

**The cost of repair or replacement under these excluded circumstances shall be borne by the customer.**

## DISCLAIMER OF IMPLIED WARRANTIES

IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. Some states and provinces do not allow limitations on the duration of implied warranties of merchantability or fitness, so this limitation may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

## DISCLAIMER OF REPRESENTATIONS OUTSIDE OF WARRANTY

Maytag makes no representations about the quality, durability, or need for service or repair of this major appliance other than the representations contained in this Warranty. If you want a longer or more comprehensive warranty than the limited warranty that comes with this major appliance, you should ask Maytag or your retailer about buying an extended warranty.

## LIMITATION OF REMEDIES; EXCLUSION OF INCIDENTAL AND CONSEQUENTIAL DAMAGES

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. MAYTAG SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

If outside the 50 United States and Canada, contact your authorized Maytag dealer to determine if another warranty applies.

If you think you need repair service, first see the "Troubleshooting" section of the Use & Care Guide. If you are unable to resolve the problem after checking "Troubleshooting," additional help can be found by checking the "Assistance or Service" section or by calling Maytag. In the U.S.A., call **1-800-688-9900**. In Canada, call **1-800-807-6777**.

10/11

**Keep this book and your sales slip together for future reference. You must provide proof of purchase or installation date for in-warranty service.**

Write down the following information about your major appliance to better help you obtain assistance or service if you ever need it. You will need to know your complete model number and serial number. You can find this information on the model and serial number label located on the product.

Dealer name \_\_\_\_\_

Address \_\_\_\_\_

Phone number \_\_\_\_\_

Model number \_\_\_\_\_

Serial number \_\_\_\_\_

Purchase date \_\_\_\_\_

# ASSISTANCE OR SERVICE

Before calling for assistance or service, please check "Troubleshooting" or visit [www.maytag.com/help](http://www.maytag.com/help). It may save you the cost of a service call. If you still need help, follow the instructions below.

When calling, please know the purchase date and the complete model and serial number of your appliance. This information will help us to better respond to your request.

## If you need replacement parts or to order accessories

We recommend that you use only Factory Specified Parts. These parts will fit right and work right because they are made with the same precision used to build every new MAYTAG® appliance.

### To locate factory specified replacement parts, assistance in your area, or accessories:

Maytag Services, LLC  
**1-800-688-9900** [www.maytag.com](http://www.maytag.com)

**1-800-901-2042** (Accessories)  
[www.maytag.com/accessories](http://www.maytag.com/accessories)

Whirlpool Canada LP  
Customer Assistance  
**1-800-807-6777**  
[www.maytag.ca](http://www.maytag.ca)

or call your nearest designated service center or refer to your Yellow Pages telephone directory.

## Our consultants provide assistance with

### In the U.S.A.

- Features and specifications on our full line of appliances.
- Installation information.
- Specialized customer assistance (Spanish speaking, hearing impaired, limited vision, etc.).

### In the U.S.A. and Canada

- Use and maintenance procedures.
- Accessory and repair parts sales.
- Referrals to local dealers, repair parts distributors, and service companies. Maytag® designated service technicians are trained to fulfill the product warranty and provide after-warranty service, anywhere in the United States and Canada.

You can write with any questions or concerns at:

Maytag Services, LLC  
ATTN: CAIR® Center  
P.O. Box 2370  
Cleveland, TN 37320-2370

Customer eXperience Centre  
Whirlpool Canada LP  
Unit 200 - 6750 Century Ave.  
Mississauga, ON L5N 0B7

Please include a daytime phone number in your correspondence.

# ASSISTANCE OU SERVICE

Avant de faire un appel pour assistance ou service, veuillez vérifier la section "Dépannage" ou visiter le site [www.maytag.com/help](http://www.maytag.com/help). Cette vérification peut vous faire économiser le coût d'une visite de réparation. Si vous avez encore besoin d'aide, suivre les instructions ci-dessous.

Lors d'un appel, veuillez connaître la date d'achat et les numéros au complet de modèle et de série de votre appareil. Ces renseignements nous aideront à mieux répondre à votre demande.

## Si vous avez besoin de pièces de rechange

Si vous avez besoin de commander des pièces de rechange, nous vous recommandons d'utiliser seulement des pièces spécifiées par l'usine. Ces pièces conviendront et fonctionneront bien parce qu'elles sont fabriquées selon les mêmes spécifications précises utilisées pour construire chaque nouvel appareil MAYTAG®.

### Pour trouver des pièces de rechange spécifiées par l'usine dans votre région :

Whirlpool Canada LP - Assistance à la clientèle  
**1-800-807-6777** [www.maytag.ca](http://www.maytag.ca)

ou contacter votre centre de réparation désigné le plus proche ou consulter l'annuaire téléphonique des Pages Jaunes.

## Nos consultants fournissent l'assistance pour :

- Procédés d'utilisation et d'entretien.
- Vente d'accessoires et de pièces de rechange.
- Les références aux concessionnaires, compagnies de service de réparation et distributeurs de pièces de rechange locaux. Les techniciens de service désignés par Whirlpool Canada LP sont formés pour remplir la garantie des produits et fournir un service après la garantie, partout au Canada.

Vous pouvez écrire en soumettant toute question ou tout problème au :

Customer eXperience Centre  
Whirlpool Canada LP  
Unit 200 - 6750 Century Ave.  
Mississauga, ON L5N 0B7

Dans votre correspondance, veuillez indiquer un numéro de téléphone où on peut vous joindre dans la journée.