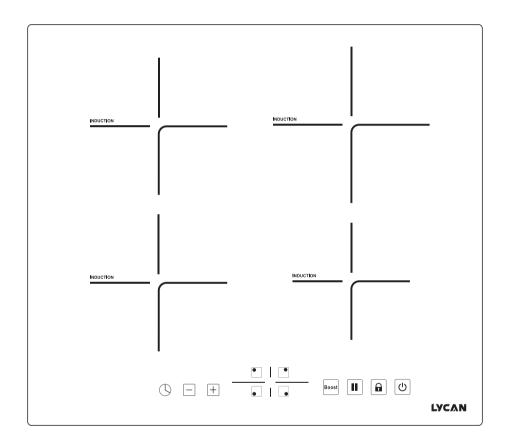
LYCAN

Induction Cooktop 24 inch



User Manual & Installation Instructions

IMPORTANT SAFETY INSTRUCTIONS
Carefully read the important information
regarding installation, safety and maintenance.
Keep these instructions for future reference.





Table of Contents

I. Important Safety Information	1-4
II. Control Panel Overview	5
III. Specifications & How to Use	6
Heating Power for Each Cooking Zone	6
Operating the keys	7
Switching on the hob and cooking zones	7
Standby Mode	7
While in cooking	7
While in stop cooking	7
• Lock	8
• Turn off	8
• Timer	9
IV. Compatible Cookware	10
V. Cleaning and Maintenance	10-11
VI. Counter Installation Instruction	12-15
VII. Troubleshooting	16-17
VIII ECC STATEMENT	10

Please read the entire instruction manual prior to using your unit.

You can download an owner's & installation manual at www.thorkitchen.com

- When using electrical appliances, basic safety precautions should always be followed. For the Induction cooker, even with the built-in safety features, it is essential to heed all precautions.
- Installation of the appliance into a kitchen countertop and its connection to the main power and electrical supply may only be performed by a qualified technician.
- While cooking any overflowed fat or oil on the cooktop may ignite. There is a risk of burning and fire; therefore, control the cooking process at all times.
- Never leave the cooktop unatended at High Heat settings or when cooking oil or fat-boil over causes smoking and greasy spillovers that may ignite.
- When the unit is on, do not touch outside the control panel as the surface may contain residual heat.
- To protect against electric shock, do not immerse cord plugs or cooker in water (or other liquid substances).
- When using any electric appliance around children, close supervision is strongly suggested.
- Do not operate any appliance with a damaged cord or plug, after a malfunction or if it has been damaged in any manner. Read the seller's guidelines for warranty repairs and returns.
- Do not cook on a broken or damaged cooktop as spillovers may penetrate surface and create a risk of electric shock.
- To avoid potential injury, do not use accessory attachments which aren't recommended by the manufacturer.
- Do not use outdoors, The Induction cooktops are designed for household use.
- Do not let the cord dangle over the edge of a table or counter. Keep the cord away from hot surfaces.
- Do not place cooktop on or near:hot gas, electric burner, or heated oven. Avoid preparing food in aluminum foil or plastic containers over the hot cooking zones.
- Do not store and temperature-sensitve objects, materials, or substances underneath the cooktop, such as:detergents, sprays, etc.
- To prevent accidents and achieve optimal fan ventilation, allow for sufficient space around the cooking area. Items with a magnetic filed such as:radios,televisions, credit cards, cassete tapes etc.,can affect the unit.
- The marked electrical rating should be at least as great as the electrical rating on the appliance.
- The cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over.
- Do not use with empty pans/pots.
- Do not use cooktop for another use than directed by the manufacturer.
- Wear proper-loose fitting or hanging garments should never be worn while using the appliance.
- In case of appliance failure, immediately disconnect the appliance from the main power source and contact the manufacturer.

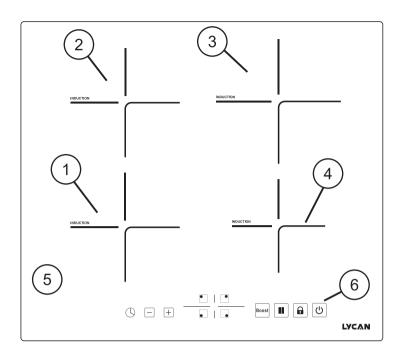
- Proper Installation-Be sure your appliance is properly installed and grounded by a qualified technician.
- Never Use Your Appliance for Warming or Heating the Room.
- Do Not Leave Children Alone-Children should not be left alone or unattended in area where appliance is in use. They should never be allowed to sit or stand on any part of the appliance.
- Wear Proper Apparel-Loose-fitting or hanging garments should never be worn while using the appliance.
- User Servicing-Do not repair or replace any part of the appliance unless specifically recommended in the manual. All other servicing should be referred to a qualified technician.
- Storage in or on Appliance-Flammable materials should not be stored in an oven or near surface units.
- Do Not Use Water on Grease Fires-Smother fire or flame or use dry chemical or foam-type extinguisher.
- Use Only Dry Potholders-Moist or damp potholders on hot surfaces may result in burns from steam. Do not let potholder touch hot heating elements. Do not use a towel or other bulky cloth.
- Use Proper Pan Size-This appliance is equipped with one or more surface units of different size. Select utensils having flat bottoms large enough to cover the surface unit heating element. The use of undersized utensils will expose a portion of the heating element to direct contact and may result in ignition of clothing. Proper relationship of utensil to burner will also improve efficiency.
- Never Leave Surface Units Unattended at High Heat Settings-Boilover causes smoking and greasy spillovers that may ignite.
- Make Sure Reflector Pans or Drip Bowls Are in Place-Absence of these pans or bowls during cooking may subject wiring or components underneath to damage.
- Protective Liners-Do not use aluminum foil to line surface unit drip bowls or oven bottoms, except as suggested in the manual. Improper installation of these liners may result in a risk of electric shock, or fire.
- Glazed Cooking Utensils-Only certain types of glass, glass/ceramic, ceramic, earthenware, or other glazed utensils are suitable for range-top service without breaking due to the sudden change in temperature.
- Utensil Handles Should Be Turned Inward and Not Extend Over Adjacent Surface Units-To reduce the risk of burns, ignition of flammable materials, and spillage due to unintentional contact with the utensil, the handle of a utensil should be positioned so that it is turned inward, and does not extend over adjacent surface units.
- Do Not Soak Removable Heating Elements-Heating elements should never be immersed in water.

- Do Not Cook on Broken Cook-Top-If cook-top should break, cleaning solutions and spillovers may penetrate the broken cook-top and create a risk of electric shock. Contact a qualified technician immediately.
- Do Not Cook on Broken Cook-Top-If cook-top should break, cleaning solutions and spillovers may penetrate the broken cook-top and create a risk of electric shock. Contact a qualified technician immediately.
- Clean Cook-Top With Caution-If a wet sponge or cloth is used to wipe spills on a hot cooking area, be careful to avoid steam burn. Some cleaners can produce noxious fumes if applied to a hot surface. of electric shock. Contact a qualified technician immediately.
- DO NOT TOUCH SURFACE UNITS OR AREAS NEAR UNITS-Surface units may be hot even though they are dark in color. Areas near surface units may become hot enough to cause burns. During and after use, do not touch, or let clothing or other flammable materials contact surface units or areas near units until they have had sufficient time to cool. Among these areas are Cooking zone
- If the malfunction light goes on, or if the audible signal sounds, appliance is malfunctioning. Turn off or disconnect appliance from power supply and have serviced by a qualified technician.
- Do not place metallic objects such as knives, forks, spoons, lids, cans or aluminum foil on the cooktop.
- To prevent accidents and achieve optimal ventilation, allow for sufficient space around the cooking area.
- The appliance is manufactured in compliance with the relevant effective safety standard. Nevertheless, we strongly recommend that a person with physically or mentally impaired, do not use the appliance unless accompanied by a qualified person. The same recommendation applies to children.
- It is important to be aware that the unit's surface will remain hot for a short period of time after use.
- Unplug the cooktop from the outlet when not in use and before cleaning. Allow to cool before performing any maintenance or repairs.
- Clean cooktop with caution-do not clean while unit is still hot, some cleaners product steam or fumes if applied to a heated surface.
- Do not store items of interest to children in cabinets above the range or on the backguard of a range-children climbing on the range to reach items could get seriously injured.
- The power cord has been sized accordingly, however, with caution and care, an extension cord may be used.
- To reduce risk of burns, ignition of flammable materials, and spillage due to unintentional contact with cookware, the cookware handles should be turned inward and not extend over adjacent heating surface.
- Clean cooktop with caution-If a wet sponge or cloth is used to wipe spills on a hot cooking area, be careful to avoid steam burn. Some cleaners can product noxious fumes if applied to a hot surface.
- Do not use steam cleaners or high-pressure cleaners to clean the cooktop, as this may result in electric shock.

This product should not be thrown away as household waste. Instead it should be handed over to the applicable collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences to the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. For more detailed information about recycling of this product, please contact your local city office, your household waste disposal service or the store where you purchased the product.

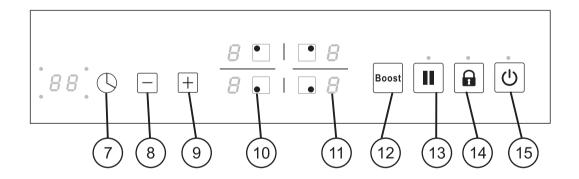
SAVE THESE WARNINGS

II. Control Panel Overview



- 1. Front left cooking zone
- 2. Back left cooking zone
- 3. Back right cooking zone
- 4. Front right cooking zone
- 5. Ceramic glass
- 6. Touch control panel

Diagram may look different from actual product.



- 7. Timer Control Keys
- 8. Lower power or time key
- 9. Raise power or time key
- 10. Cooking heating Zone on key
- 11. Power or residual heat display
- 12. Power boost key
- 13. Pause / resume heating zone
- 14. Child safety lock
- 15. Power button

III. Specifications & How to Use

Power	7400 Watts
Voltage	240V / 60Hz
Power Range	100W -2700W
Level Selection	Select settings 1 through 9
Max Time	Set timer from 1 to 99 minutes
Material	Glass Ceramic Top / Metal Body
Unit Measurements	23-7/32" width x 20-15/32" length x 2-5/32" height
Installation Type	Drop-in
Installs Over Built-in Oven	Yes
Installation Dimensions(WxD)	22-5/8" x 19-1/2"

Heating Power of Each Cooking Zone:

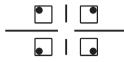
Level Rated power	1	2	3	4	5	6	7	8	9	Р
Left front	100(1000W ON1S OFF9S)	200(1000W ON2S、 OFF8S)	300(1000W ON3S、 OFF7S)	600(1000W ON6S、 OFF4S)	1000W	1300W	1500W	1900W	2200W	2700W
Left rear	100(1000W ON1S OFF9S)	200(1000W ON2S、 OFF8S)	300(1000W ON3S、 OFF7S)	600(1000W ON6S、 OFF4S)	800(1000W ON8S OFF2S)	1000W	1200W	1400W	1600W	2000W
Right front	100(1000W ON1S、 OFF9S)	200(1000W ON2S、 OFF8S)	300(1000W ON3S、 OFF7S)	600(1000W ON6S、 OFF4S)	800(1000W ON8S OFF2S)	1000W	1100W	1200W	1400W	1800W
Right rear	100(1000W ON1S, OFF9S)	200(1000W ON2S OFF8S)	300(1000W ON3S OFF7S)	600(1000W ON6S、 OFF4S)	1000W	1300W	1500W	1900W	2200W	2700W

Total Power:7400W

We divide the left 2 burners and the Right 2 burners into 2 different groups and among each group with rated power of 3700W.Left front and Left rear burner stove for a group of the Total power of 3700W.Right front and Right rear burner stove for a group of the total rated power of 3700W.

III. How to Use





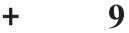


While on standby mode, press the main "②"key, the induction hob will make a "beep" sound once indicating that it is ready to use. If only the indicator light above the "②"key is lit up, the unit will automatically return to standby mode if the Cooking heating zone ON key or Lock key are not chosen within 30 seconds.



Suitable for induction cooktop







Switching on the hob and cooking zones

Place a compatible pot or pan on the cooking zone you wish to use.

With the hob being ON as mentioned above, press the desired cooking zone ON key. The display will blink and show a "0".

Press either the "+" key, "-" key, "P" key, to select a cooking level. The cooking zone will automatically turn on standby mode if a key is not pressed within 30 seconds.

Press the minus key (-) to lower the cooking level. Press the Plus key (+) to raise the cooking level. Pressing the "P" key will show on the display as a "P", boosting the heating power to the highest level.

While in cooking



press" III "key,all cooking zone stop cooking and " III " light blink.

While in stop cooking

press" III "key,all cooking zone being used, and " III " light blink.

light turn off, cooking zone will turn on standby mode if don't press" within 10 minutes.

III. How to Use



Lock

A. Manual: Press the Lock key to activate the function. The unit will make a "beep" sound and the indicator light will turn on above the Lock key. The controls are now locked.

B. Automatic: The induction cooktop will automatically enter into Lock mode if any key is not pressed within 5 minutes. The unit will make a "beep" sound and the indicator light will turn on above the "Lock" key when the automatic Lock mode is activated.

Switch off the lock

While in Lock mode, press the Lock key to deactivate the function. The indicator light will turn off.

Turn off



While on turn on mode:



- a. Press the desired cooking zone on key until the digital display reads "1", press"-"key again ,the desired element will shut off. The Unit is now on standby mode.
- b. Press the desired cooking zone on key ,the digital display will blink,press"-"key about 3s, the desired element will shut off. The Unit is now on standby mode.
- c. Turn off the entire unit by pressing the "②"key,which will also make a "beep"sound once,and the indicator light will turn off. The Unit is now on standby mode.

Note: Please do not pull the power plug until the cooling fan has stopped.

III. How to Use

Timer

Setting the Timer to Automatic switch-off:



With the desired heating zone Powered ON, press the "Timer" key. The timer display will blink and show a "00", Press the "+" or "-" to increase or decrease to the desired time until the desired time appears in the display (Choose up to 99 minutes). Once the Timer is set, if keys haven't been pressed after 5 seconds, it will begin to countdown, the timer display will remain lit, the indicator for that particular burner will flash. When the time is completed, a "beeping" sound will go off indicating that the time is up, and selected heating zone shut off automatically.

If you want to set another burner to switch-off automatically, press "Timer" key to until the desired timer indicator blink, repeat the same steps.

If you want to check the remaining time for another zone, press the "Timer" until the indicator for the desired burner blinks.

If more than one switch-off time is programmed, the shortest time remaining will show in the display, the indicator for that particular burner will flash.

Cancelling the timer:

Press the "Timer" until the indicator for the desired burner blinks, then press the "+" or "-" to set the timer to "00". The Timer display will blink for 5 seconds and then turn off, indicating that the timer of selected heating zone has been cancelled.

Hot surface indicator light

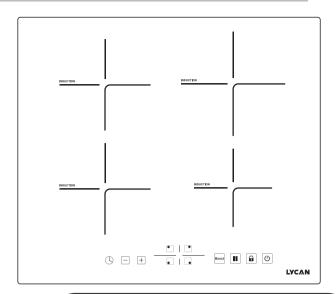


After using any of the cooking zones, the cooktop will remain very hot. Even after turning off the entire unit, the surface of the cooktop will remain hot for some time. The display for the cooking zones will display an "H" to warn the user that the surface is hot to the touch. Wait until the "H" is no longer displayed to clean the unit. You may turn the unit back on even if the "H" is displayed.

IV. Compatible Cookware

Induction requires pots and pans that are made of ferrous(meaning magnetic) materials.

Check your cookware's retail box for the induction symbol. To tell if your current cookware is compatible with the induction technology, grab a magnet and see if it holds to the bottom of the cookware. If your magnet stays on then your cookware is ready to be used on the Induction four burner induction drop-in cooktop!



Optimally the cookware will have this induction image on the retail box:



Induction

The following are not compatible: heat-resistant glass, ceramic, copper, aluminum pan/pots, round-bottomed cookware, or cookware with a base less than 5 inches.

V. Cleaning and Maintenance

Please follow these directions along with Important Safety steps for cleaning, advised at the beginning of the manual. Use a ceramic cooktop cleaner on the glass cooktop. To maintain and protect the surface of your glass cooktop, follow these steps:

Before using the cooktop for the first time, clean it with ceramic cooktop cleaner. This helps protect the top and makes cleanup easier.

- 1. Daily use of ceramic cooktop cleaner will help keep the cooktop looking new.
- 2. Shake the cleaning solution well. Apply a few drops of ceramic cooktop cleaner directly to the cooktop.
- 3. Use a paper towel or a soft cleaning pad for ceramic cooktops to clean the entire cooktop surface.
- 4. Use a dry cloth or paper towel to remove all cleaning residue. No need to rinse. Never run the cooktop under water.

NOTE: It is very important that you DO NOT use the cooktop until it has been thoroughly cleaned.

CAUTION: Do not store items of interest to children in cabinets above a range or on the backguard of a range-children climbing on the range to reach items could be seriously injured.

V. Cleaning and Maintenance

Cleaning Burned on Residue:

WARNING: Damage to the glass surface may occur if you use scrub pads or any other type of abrasive cleaning materials.

- 1. Allow the cooktop to cool.
- 2. Spread a few drops of the ceramic cooktop cleaner on the burned residue area.
- 3. Using the included ceramic cooktop cleaning pad, rub the residue area, applying pressure as needed.
- 4. If any residue remains, repeat the steps listed above.
- 5. For additional protection, after all residue has been removed, polish the entire surface with the ceramic cooktop cleaner and a paper towel.

Cleaning heavy burned - on residue:

- 1. Allow the cooktop to cool.
- 2. Used a single edge razor blade scraper approximately at a 45 degree angle against the glass surface, and scrape off the residue.
- 3. After scraping off the residue, apply a few drops of the ceramic cooktop cleaning solution on the entire burned residue area. Use the cleaning pad to remove any remaining residue.
- 4. For additional protection, after all residue has been removed, polish the entire surface with the ceramic cooktop cleaner and a paper towel.

Metal Marks and Scratches:

Be careful not to slide pots or pans across the cooktop surface. It will leave behind metal markings. These marks are removable using the ceramic cooktop cleaner along with the cleaning pad for ceramic cooktop.

If pots with a thin overlay of aluminum or copper boil dry, the overlay may leave a black discoloration on the cooktop. This should be removed immediately before using the cooktop again or the discoloration will become permanent.

NOTE: If cracks or indentations in the glass surface occurs, the cooktop glass will have to be replaced. Contact the manufacturer for assistance.

Warning!

For Your Safety: Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance. To eliminate the risk of burns or fire due to overheating, cabinets located above the induction unit should be avoided. If cabinet space is available, the risk can be reduced by installing a range hood that protects horizontally at a minimum of 5 inches below the bottom of the cabinets.

IMPORTANT INSTALLATION INFORMATION

All electric cooktops run off a single phase, three-wire cable, 240V/60Hz AC only electrical supply with ground. Minimum distance between cooktop and overhead cabinetry is 30".

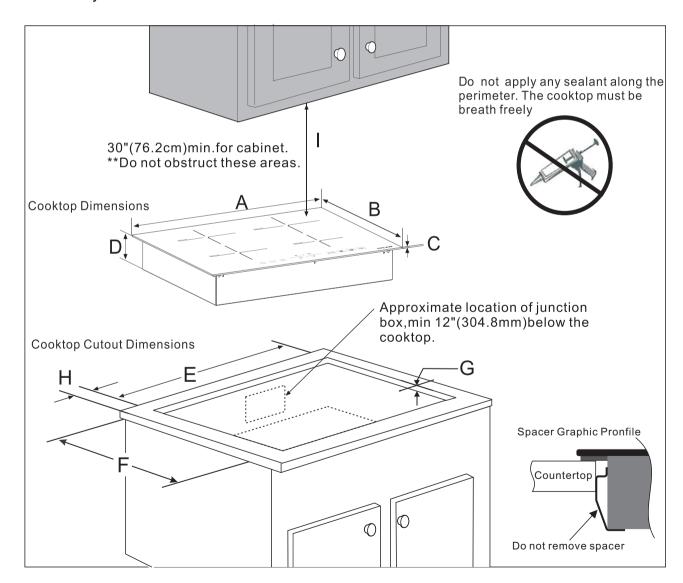
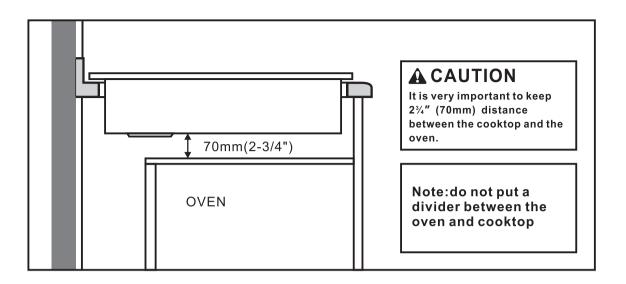


Figure1



Cooktop Dimensions					
A. Width	B. Depth	C. Height	D. Height		
23-7/32"	20-15/32"	5/32"	2-5/32"		

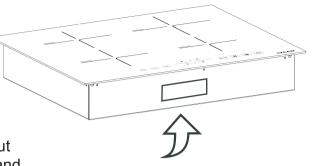
Cooktop Cutout Dimensions				
E. Depth	F. Depth	G. Depth	H. Depth	I. Depth
Minimum:22-1/2"	Minimum:18-15/16"	Minimum: 13/32"	Minimum: 1-31/32"	Minimum:30"
Maximum:22-13/16"	Maximum:20-1/16"		Will in 1 0 1/02	William College

Before installing the cooktop:

- Visually inspect the cooktop for damage.
 Also make sure all cooktop screws are on tight.
- 2. Place the cooktop into the countertop cutout.

Model and Serial Number Location:

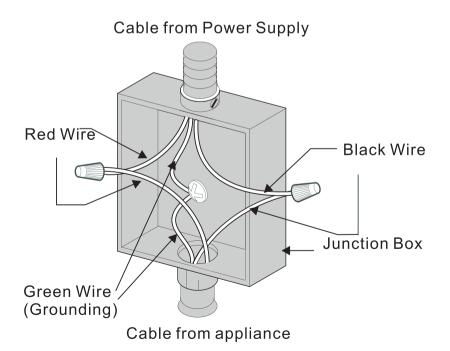
The serial plate is located under the cooktop. When ordering parts or making inquiries about your cooktop, be sure to include the model and serial numbers.



Serial plate is located at front edge of the burner box of the cooktop.

Connecting to a 3 wire power supply cable electrical system

- 1. Disconnect the power supply.
- 2. In the circuit breaker, fuse box, or junction box, connect appliance and power supply cable wires as shown below.



Continues on next page

Connecting to a 3 wire power supply cable electrical system

- 3. Circuit breaker fuse rating must be above 40 A, and wire should be 2/8 or 3/8 copper.
- 4. Minimum acceptable size of conductors should be no less than 10AWG,copper only, and no less than 167°F.
- 5. A wire-binding screw or stud used in the wire terminal should be 10 or larger.

Warning!

- 1. The electrical power to the cooktop must be shut off while line connections are being made. Failure to do so could result in serious injury or death.
- 2. An extension cord must not be used with this appliance. Such use may result in a fire, electrical shock or other personal injury.
- 3. To eliminate the risk of bums or fire by reaching over heated surface units, cabinet storage space located above the surface units should be avoided. If cabinet storage is to be provided, the risk can be reduced by installing a range hood that projects horizontally a minimum of 5 inches beyond the bottom of the cabinets.

Important-Save for the local electrical inspector's use.

VII.Troubleshooting Error Codes

If the display shows an error code, please refer to this sheet for a potential solution.

Error Code	Possible Cause	Solution
Cooktop does not work	 Cooktop controls are locked. Circuit breaker has tripped or fuse is blown. Power outage. Installation wire not complete. 	 Make sure Lock mode is turned off. Reset the circuit breaker or replace the fuse. Check house lights to confirm power outage. Contact manufacturer.
Cooktop does not heat up	 No cookware or improper cookware placement on the cooking zone. Incorrect cookware size for selected cooking zone. Cookware is not properly resting on the cooking zone. Incorrect cooking zone detected No power to cooktop 	correct type for induction cooking. See Compatible Cookware page. The bottom of the cookware must be large enough to cover the cooking zone.
Cooktop turns off while cooking	 Internal cooktop heat sensor has detected high temperatures inside the cooktop, activating automatic shut off. Liquid or objects placed around the control panel. 	 Make sure the cooktop vents are not blocked. The cooktop control panel may read liquids or objects obstructing the panel, which can cause the cooktop to shut off. Clean up spills or remove objects, then restart the unit.
Power boost does not work	Power boost is being used on multiple cooking zones in addition to using total power of 7400W.	This is a normal occurrence.
The fans keep running for one minute after the unit has been switched off	The electronics are cooling down.	• This is a normal occurrence.

VII.Troubleshooting Error Codes

If the display shows an error code, please refer to this sheet for a potential solution.

Error Code	Possible Cause	Solution
"E" appears on the Power display	• Electronics fault error message of specific cooking zone.	• See E0,E1,E2,E3,E7,E8,E9,EE
"E0" appears in the Timer display	•IGBT overheating.	Turn of unit untl to allow IGBT to cool.Restart until.
"E1" appears in the Timer display	No cookware found or improper placement of cookware on the cooking zone.	Make sure the cookware is centered on the cooking zone, and that it's also induction compatible. See Compatible Cookware.
"E2" appears in the Timer display	Supplied voltage to cooktop is too low.	If the voltage of the power supply to the cooktop is too low, it cannot operate properly and will show this error code. This may be caused by reduced voltage being supplied to the house circuit. If the connections are correct and supplied voltage returns to normal, the code will disappear.
"E3" appears in the Timer display	Supplied voltage to cooktop is too high.	If the voltage of the power supply to the cooktop is too high, it cannot operate properly and will show this error code. This may be caused by increased voltage being supplied to the house circuit. If the connections are correct and the supplied voltage returns to normal, the code will disappear.
"E7" appears in the Timer display	• NTC1 break of	Turn OFF the cooktop; then shut of the power at the fuse or circuit breaker for
"E8" appears in the Timer display	NTC1 short circuit	about 30 seconds. Turn the power back on to the cooktop then press the POWER button to turn on the unit. If the error message is still being displayed,
"E9" appears in the Timer display	NTC2 break of	call for service.
"EE" appears in the Timer display	NTC2 short circuit	
"F" appears in the display	Communication interrupt	Call for service.

VIII.FCC STATEMENT:

FCC STATEMENT;

This device complies with Part 18 of the FCC Rules.

NOTE:

- 1. This equipment has been tested and found to comply with the limits for a Consumer ISM equipment, pursuant to Part 18 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.
- 2.Please note that changes or modifications of this product is not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
- 3.If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
- -- Reorient or relocate the receiving antenna.
- -- Increase the separation between the equipment and receiver.
- -- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

CAUTION:

Cookware "noise" Slight sounds may be produced by different types of cookware. Heavier pans such as enameled cast iron produce less noise than a lighter weight multi-ply stainless steel pan. The size of the pan, and the amount of contents, can also contribute to the sound level. When using adjacent elements that are set at certain power level settings, magnetic fields may interact and produce a low whistle or intermitted "hum". These noises can be reduced or eliminated by lowering or raising the power level settings of one or both of the elements. Pans that completely cover the element ring will produce less noise. A low "humming" noise is normal particularly on high settings.

THOR KITCHEN MAJOR APPLIANCE WARRANTY

LIMITED WARRANTY

Your appliance is covered by a one-year limited warranty. For one year from your original date of purchase, Thor Kitchen (hereafter "THOR") will pay for all cost for repairing or replacing any parts of this appliance that prove to be defective in materials or workmanship when such appliance is installed, operated and maintained according to instructions attached to or furnished with the product, this warranty only applies in the USA and Canada. THOR KITCHEN authorizes no person to change or add to any obligations under this warranty. Obligations for service and parts under this warranty must be performed by Thor or an authorized service company. Product features or specifications as described or illustrated are subject to change without notice.

Exclusions This warranty will not cover the following:

- 1. Serial number that have been removed, altered or cannot be readily determined;
- 2. Product that has been transferred from its original owner to another party or outside the USA or Canada;
- 3. Rust on the interior or exterior of the unit;
- 4. Products purchased "as-is" are not covered by this warranty;
- 5. Food loss or wine loss due to any refrigerator freezer or wine cooler failures;
- 6. Products used in a commercial setting;
- 7. Service calls which do not involve malfunction or defects in materials or workmanship, or in accordance with the provided Instructions;
- 8. To correct the installation of your appliance or to instruct how to use the appliance;
- 9. Expenses for making the appliance accessible for service, such as removal of trim, cupboards, shelves, etc., which are not part of the appliance when it is shipped from the factory;
- 10. Service calls to repair or replace appliance light bulbs, air filters, other consumables, or knobs, handles, or other cosmetic Parts;
- 11. Surcharges including, but not limited to, any after-hour, weekend, or holiday service calls, tolls, ferry trip charges, or mileage expense for service calls to remote areas, including Hawaii, Alaska and Canada;
- 12. Damages to the finish of appliance or home incurred during installation, including but not limited to floors, cabinets, walls, etc.;
- 13. Damages caused by: services performed by unauthorized service companies; use of parts other than genuine Thor parts or parts obtained from persons other than authorized service companies; or external causes such as abuse, misuse, inadequate power supply, accidents, fires, or acts of God;
- 14. Do not let pans boil dry. This may cause permanent damage in the form of breakage, fusion, or marking that can affect the ceramic-glass cooktop. (This type of damage is not covered by your warranty);
- 15. Due to hot cookware placed on cold cooktop glass;
- 16. Sliding a pot or pan or the use of sharp objects across the ceramic surface.

DISCLAIMER OF IMPLIED WARRANTIES; LIMITATIONS OF REMEDIES

CUSTOMER'S SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. THOR KITCHEN SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSIONS OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LIMITATIONS ON THE DURATION OF IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS, SO THESE EXCLUSIONS OR LIMITATIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.

CUSTOMER SERVICE Phone: 1.877.288.8099 E-mail: service@thorgroup.us